

Block & Biggs Roadshow Back by Popular Demand!

Superuser Tips and Tricks to Improve Efficiency, Patient Management, Quality Performance, and Income for a Better Overall Provider & Patient Experience

- For copy of presentation & some bonus slides go to:
www.BlockAndNation.com/BlockAndBiggs



Super Users Roadshow: Bradley M. Block, M.D. & William “Reddy” Biggs, M.D.

Who Are We?

- Bradley M. Block, M.D., FAAFP
 - Family Physician in independently owned, 4 physician Family Medicine group in Oviedo, Florida
 - eCW User for 20 years
- William “Reddy” Biggs, M.D., FACE, ECNU
 - Endocrinologist in independently owned, 55 provider Internal Medicine Multi-Specialty group in Amarillo, Texas
 - eCW User for 18 years
 - Board Certified in Clinical Informatics
 - CPT reviewer for AMA
- Spoken together at NUC since 2008



Why Were We Asked to Speak?



- Together we have 38 years of total eCW experience
- We've been using eCW longer than approx. 110,000 facilities & approx. 180,00 physicians
- Provide improvement ideas to eCW & work with Usability Leaders
- **"eClini-Geeks"** on the eCW Web User's Forum for assisting users w/ expert eCW advice with over 4,700 combined total posts
- Both in leadership roles in very successful ACO's
- No Financial Incentives for anything we present nor do we get paid by eCW for anything we do for them

Dr Bigg's AMA & AACE Work Required Disclaimers

- Disclaimers:
- This session is not given under the auspices of AACE or AMA, and any opinions or comments are my own, and do not necessarily reflect official opinions from AACE or AMA.
- *Comments, information or advice (collectively referred to as “information”) provided reflect current understanding of the proper use and application of CPT^{®1}, ICD, HCPC codes, and claims modifiers. The information provided is solely intended as general information only. Ultimately, it is the provider’s responsibility to understand and comply with National Coverage Determinations (NCD), Local Coverage Determinations (LCD) and any other complex coverage requirements established by relevant government and private payors, which are subject to frequent change.*
- *No representation is made regarding the appropriateness of use or the likelihood of reimbursement with respect to a specific code or claim. The information presented in this presentation is for informational purposes only, and is not meant as a substitute for professional medical and/or legal advice, both of which should be obtained independently from qualified professionals.*

Our Goal: Provide Beneficial Ideas You Can Implement Using Tools Available Through eCW

- Increase Efficiency of Providers & Staff
- Improve Quality of Patient Care & Experience
- Boost Practice Income

Overview of Our Presentation

- Full Hour of Tips, Tricks & Examples
- 100% ALL new material & includes mix of basic concepts through more advanced ideas
- Some Tips might be v12 version dependent
- Fast Pace to share as much as possible
- Make Note of 3-5 Things Presented
- Question & Answer Session at the End
 - We'll stay after in hallway until all questions are answered
 - **Make notes so you don't forget!**

Tired of Waiting on eCW! Configure Your Computer And Your eCW Settings For Maximal Performance & Efficiency and Optimal Experience



Configure eCW Plug-in Settings to Maximize Performance

- Confirm w/ eCW that you have latest plugin version if having issues
- Update eCW Settings!
- Turn off Print Settings AFTER done configuring your Print settings w/in eCW
- Clean out Chrome Cache daily before starting & PRN. Our IT person created a script that runs s/w automatically on computer start up. Be sure to have IT person configure any cleaning s/w if not familiar w/ options

Plugin version: 5.10.1567
Chrome version: Chrome 129.0.6668.90
Chrome path: C:\Program Files\Google\Chrome\Application\chrome.exe

Open Multiple Instances Of Plug-in
Allows users to open multiple instances of the plug-in within Document Management. On

Print settings
Configure printer for Labs,Rx,DI,Immunization,Rx Education,Visit Summary and Procedures. This settings apply to locally configured machine printer settings. Off

Microsoft Edge Webview2
Allow user to use Microsoft Edge Webview2 as default browser in place of Google Chrome. Off

Incognito Mode
Allow user to use browser in incognito mode. On

eClinicalWorks Hybrid Mode
Allow user to save browser settings and use eClinicalWorks certified extensions. Off

eClinicalWorks
V12.0.3
Enter username to continue
Enter your password on next screen
Next
Download Plug-in

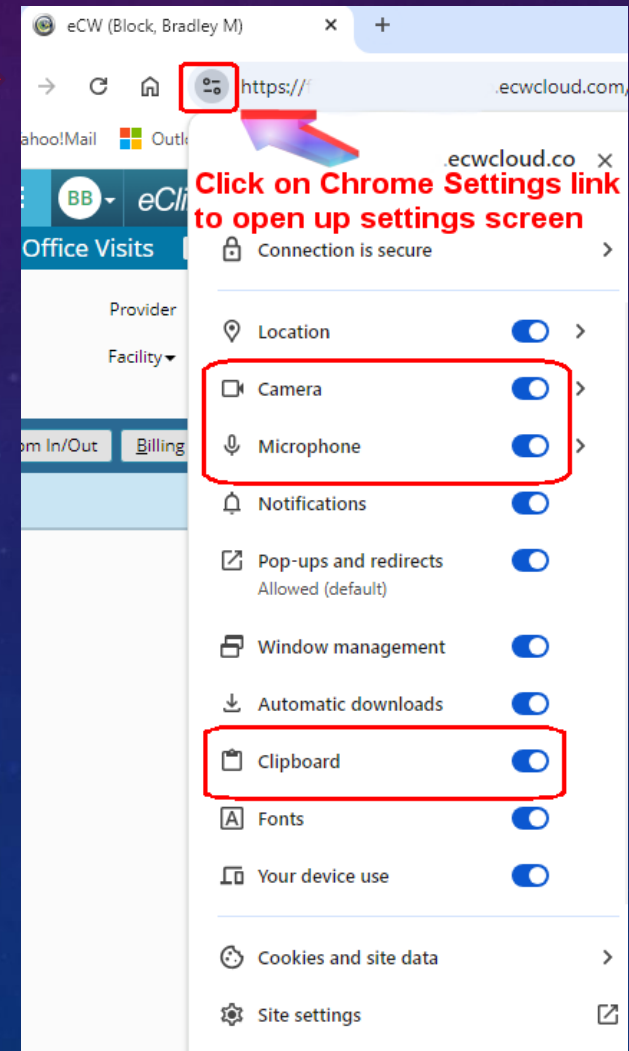
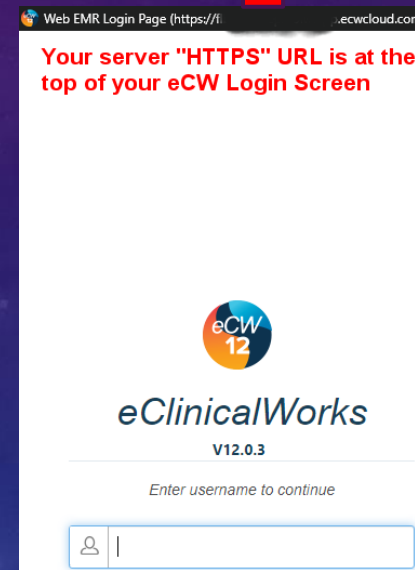
Windows Applications

Analysis Complete - (1.749 seconds)
1.06 GB to be removed. (Approximate size)

File Name	Size	Count
Edge Chromium - Internet Cache	25,547 KB	361 files
Edge Chromium - Session	983 KB	12 files
Edge Chromium - Metrics Temp Files	4,112 KB	2 files
Internet Explorer - Temporary Internet Files	130 KB	4 files
System - Temporary Files	26,631 KB	56 files
System - Memory Dumps	128,725 KB	8 files
System - Windows Error Reporting	212 KB	8 files
Google Chrome - Internet Cache	905,707 KB	6,599 files
Google Chrome - Metrics Temp Files	9,215 KB	3 files
Google Chrome - Session	5,330 KB	23 files
Windows Store - Snip & Sketch	3,999 KB	10 files

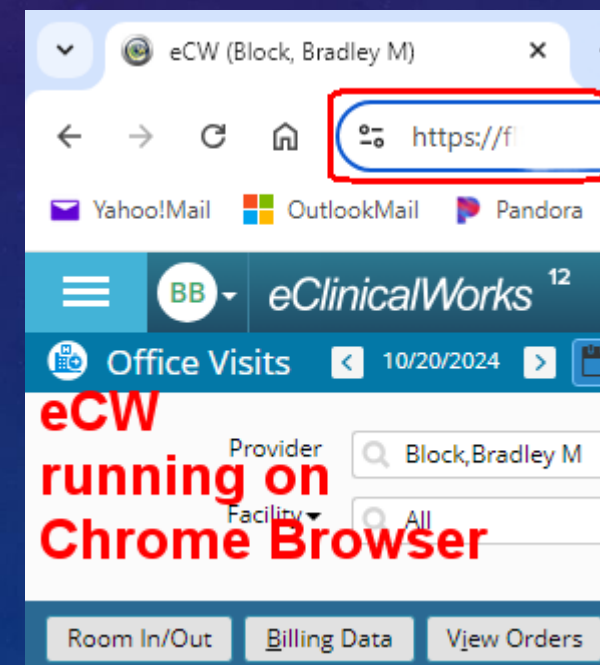
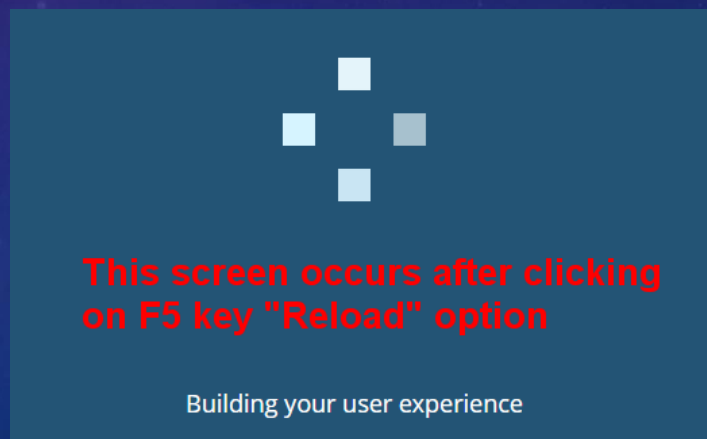
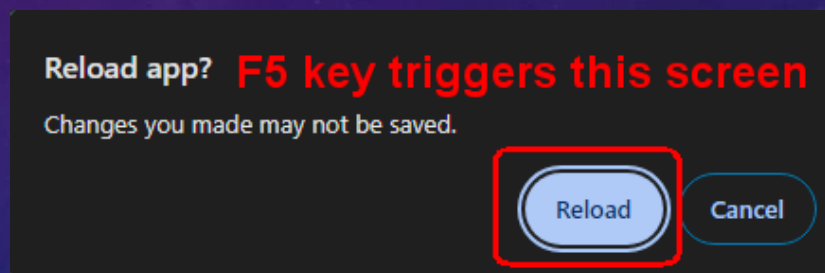
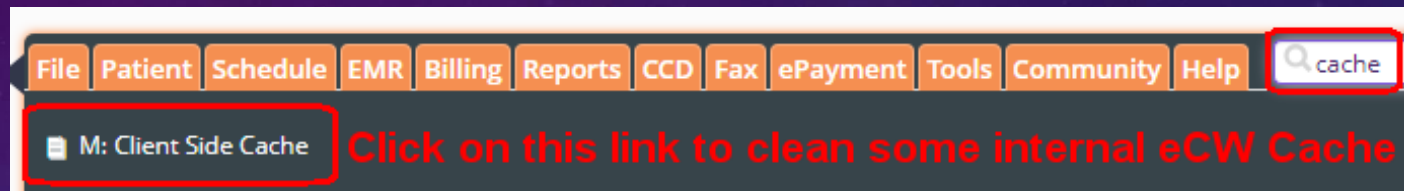
End Pop-Up Approvals When Using eCW by Updating Chrome Browser Settings to Permanently “Allow” eCW Features

- Go to eCW Cloud Server URL on Chrome Browser
- Set Chrome Browser settings to “**Always Allow**” camera & microphone (for Televisits)
- Set Chrome settings to “**Always Allow**” clipboard (for copying & pasting in eCW) (but only seems to work for W10, not W11)



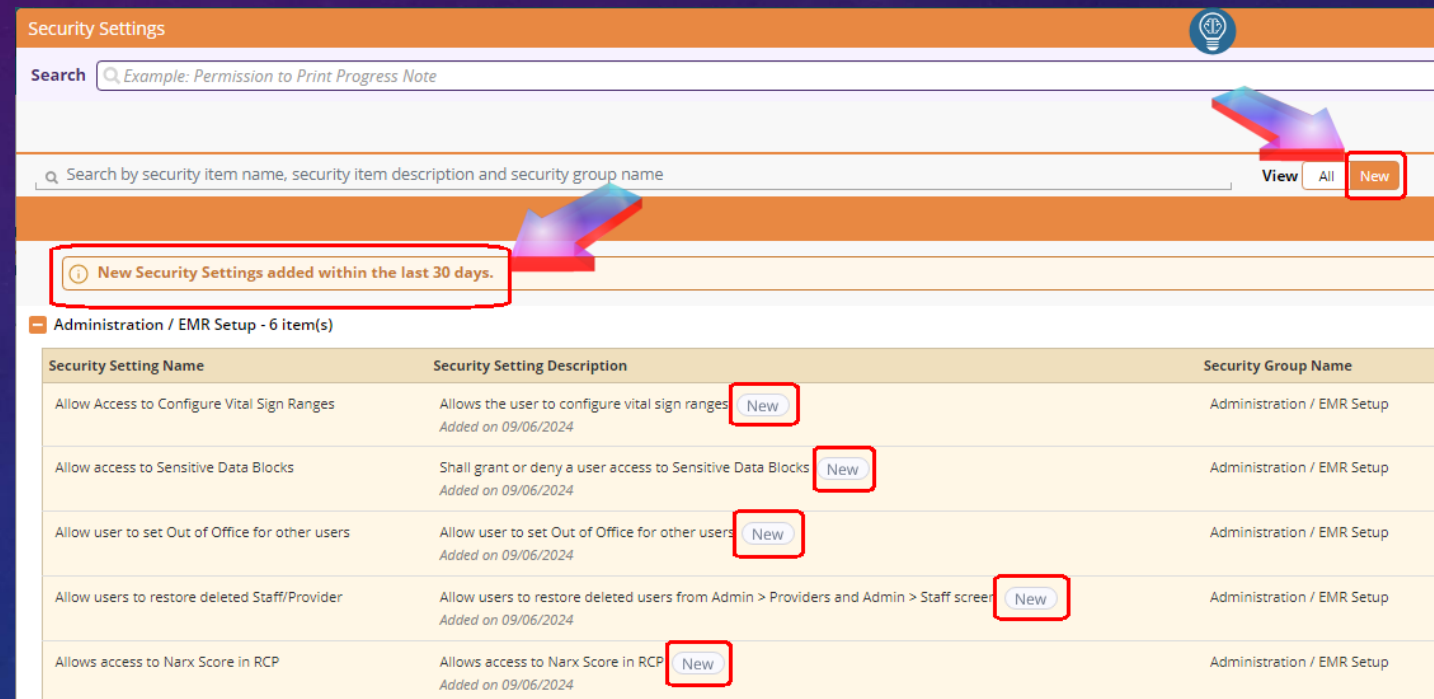
Quick Fixes for Slowness & Freezes And Alternate Ways to Run eCW

- Click on eCW “[Client Side Cache](#)” link as needed (or daily if not using Chrome cache cleaner s/w)
- Use “**F5**” Function Key as needed to fix freezes to refresh the current screen
- Can try running eCW in Chrome (or MS Edge) Browser window w/o using eCW Plugin by going to Cloud Server URL to see if eCW performs any differently



At Practice Level: Avoid Blocking Users from Performing Their Tasks After Version Updates & Cumulative Patches

- New option in Security Settings: Click on “New” tab for new settings in past 30 days
- After every version or CP update always review all the new security settings and update providers & staff accordingly



The screenshot displays the 'Security Settings' interface. At the top, there is a search bar with the placeholder text 'Example: Permission to Print Progress Note'. Below the search bar, there is a filter section with a search prompt 'Search by security item name, security item description and security group name' and three tabs: 'View', 'All', and 'New'. The 'New' tab is highlighted with a red box and a blue arrow. Below the tabs, a notification banner states 'New Security Settings added within the last 30 days.' with a red box and a blue arrow. The main content area shows a table of security settings under the heading 'Administration / EMR Setup - 6 item(s)'. The table has three columns: 'Security Setting Name', 'Security Setting Description', and 'Security Group Name'. Each row in the table has a 'New' button in the description column, which is highlighted with a red box and a blue arrow. The table contains the following data:

Security Setting Name	Security Setting Description	Security Group Name
Allow Access to Configure Vital Sign Ranges	Allows the user to configure vital sign ranges Added on 09/06/2024	Administration / EMR Setup
Allow access to Sensitive Data Blocks	Shall grant or deny a user access to Sensitive Data Blocks Added on 09/06/2024	Administration / EMR Setup
Allow user to set Out of Office for other users	Allow user to set Out of Office for other users Added on 09/06/2024	Administration / EMR Setup
Allow users to restore deleted Staff/Provider	Allow users to restore deleted users from Admin > Providers and Admin > Staff screen Added on 09/06/2024	Administration / EMR Setup
Allows access to Narx Score in RCP	Allows access to Narx Score in RCP Added on 09/06/2024	Administration / EMR Setup

Hidden Gems in v12 to Improve Your Efficiency & eCW Experience



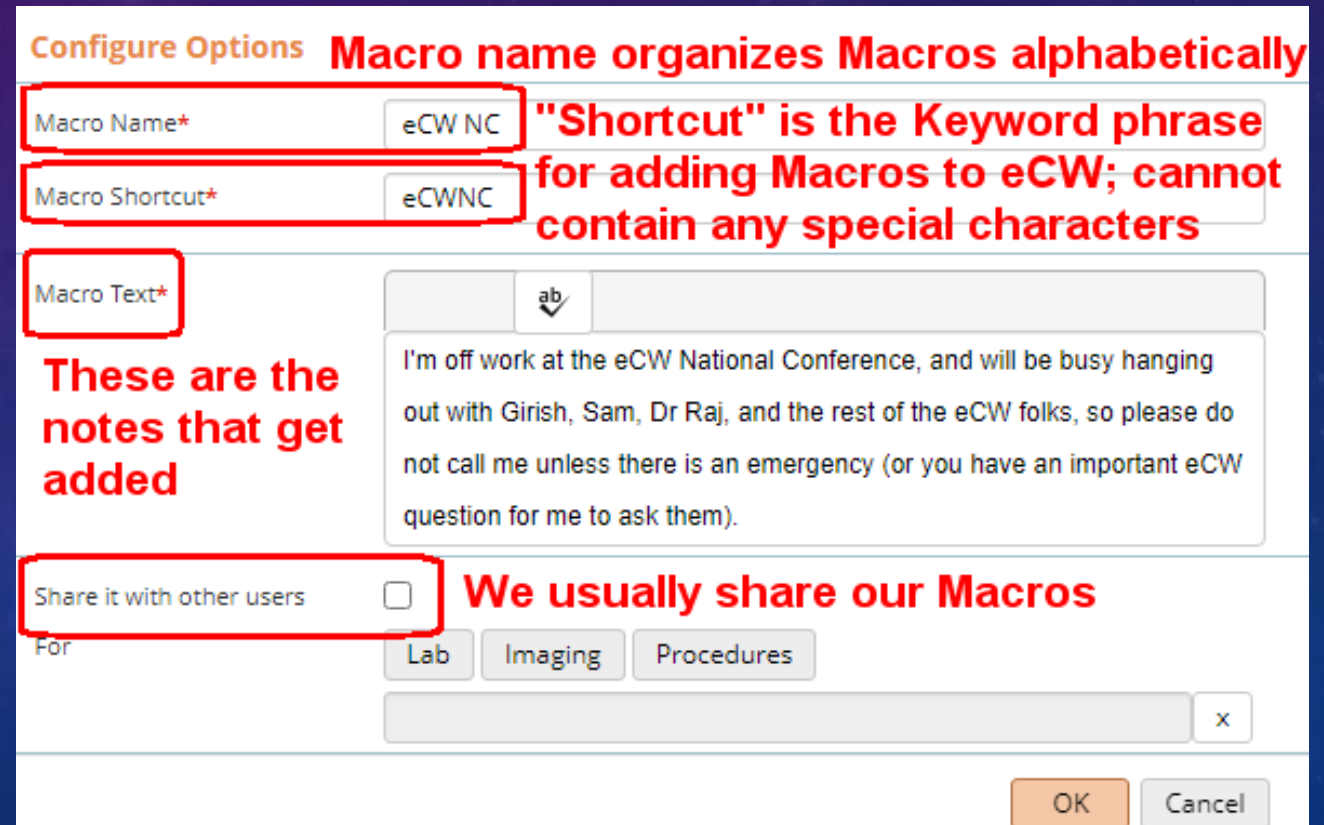
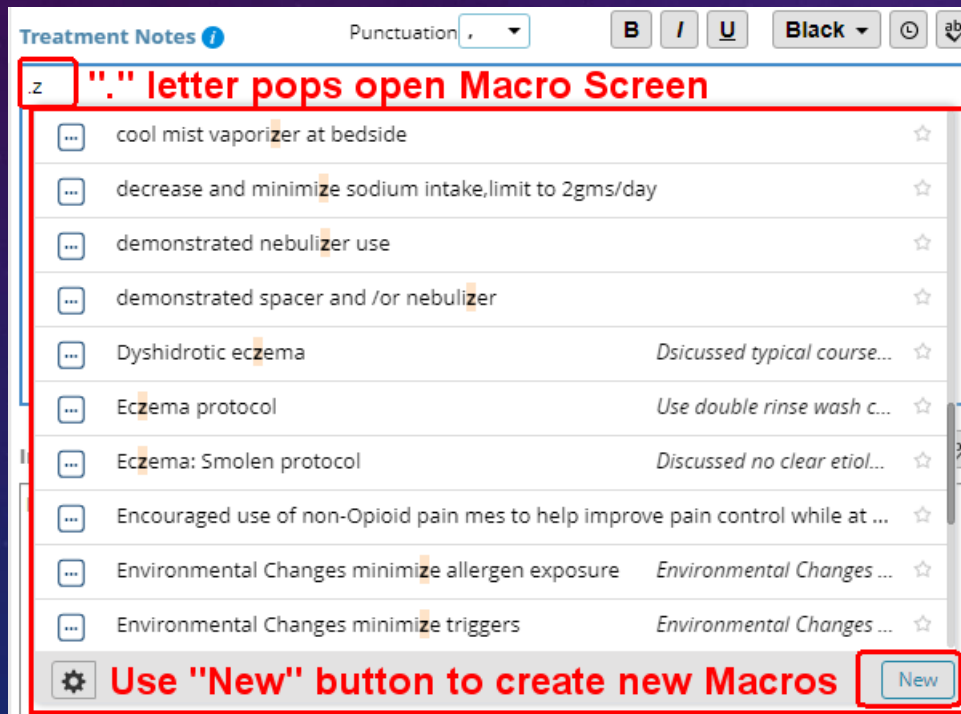
Create, Add, Update Notes Faster with Keyword Macros!

- “Keywords” are the same thing as the old traditional “Macros” found in the “Browse” & “Action Taken” buttons
- Use Keywords from the “Name” box of Macro to pull them up & add the “Notes” to the chart
- Just type a “.” immediately followed by letters in the “Keywords” (in the Macro “Name”) to bring up Macro options to add to chart
- Do NOT include any “.” in the middle of the keyword (macro name) phrase
- In this example, I could type “.Labs” or “.HDL” to easily find this Macro

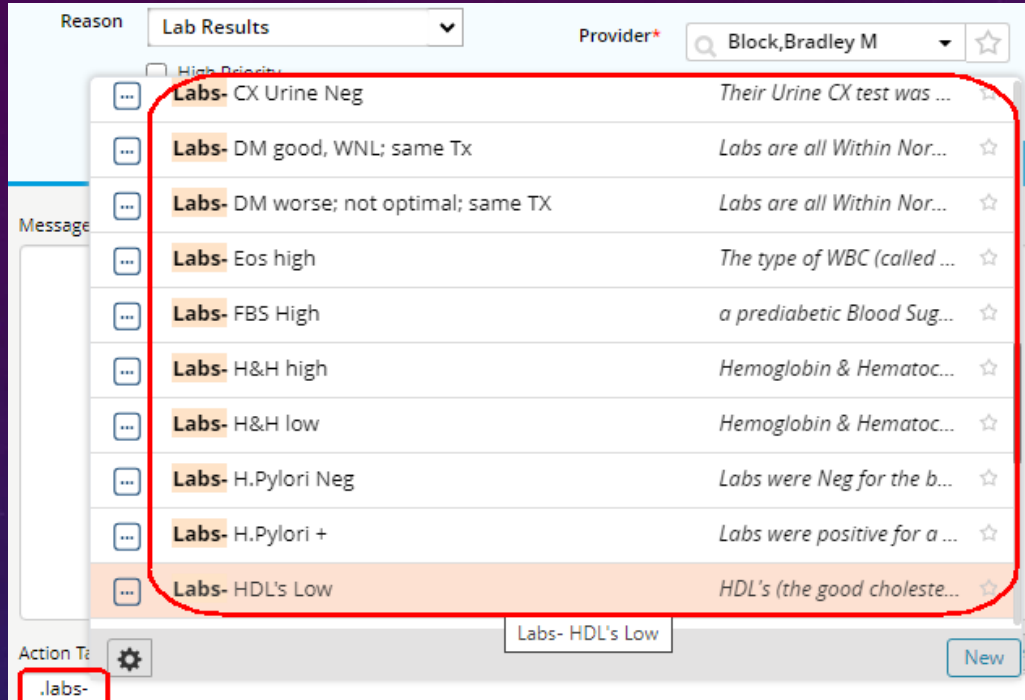
The screenshot shows a software interface with a search bar containing 'LABS- h'. Below the search bar is a list of results: 'Labs- H&H high', 'Labs- H&H low', 'Labs- H.Pylori Neg', 'Labs- H.Pylori +', and 'Labs- HDL's Low'. A red box highlights the search bar with the text 'This is the old Browse button & Action Taken button format'. Below the search bar is a 'Keyword Item' dialog box. The dialog box has a 'Name' field containing 'Labs- HDL's Low' and a 'Notes' field containing 'HDL's (the good cholesterol) are low; need to increase olive oil, nut, fish, & avocado intake in diet, increase exercise, & use Omega 3 Fatty Acids (fish oil pills) OTC, & recheck lipid labs in the future'. A red box highlights the 'Notes' field with the text 'The "Keywords" functionality searches for any exact letter combination that matches up w/ the Macro "Name" wording'. Below the dialog box is a red box with the text 'Notes section is what gets merged into the chart'.

Easily Create New Macros From Scratch

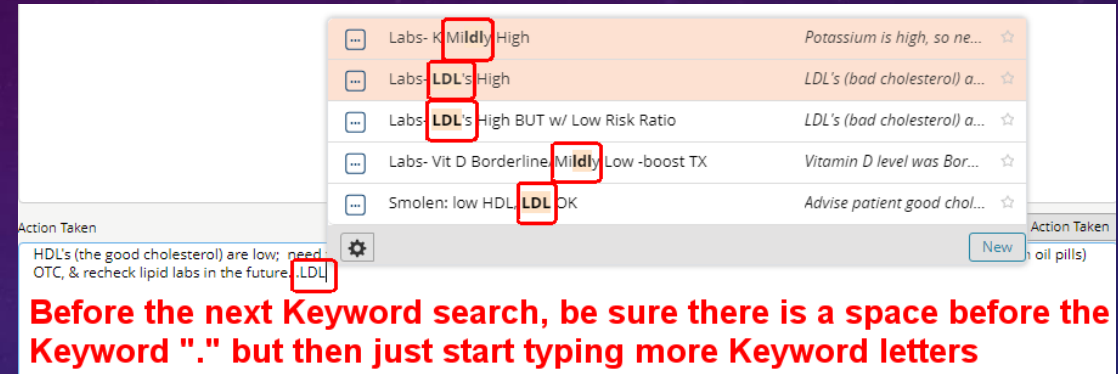
- Create Macros from scratch that work anywhere in eCW including Visit notes, TE's, RX Edit screens, Lab/DI Notes, & internal "M" Messages
- Easiest way to get to master list of Macros & see a button to create new one is type "." followed by any single letter



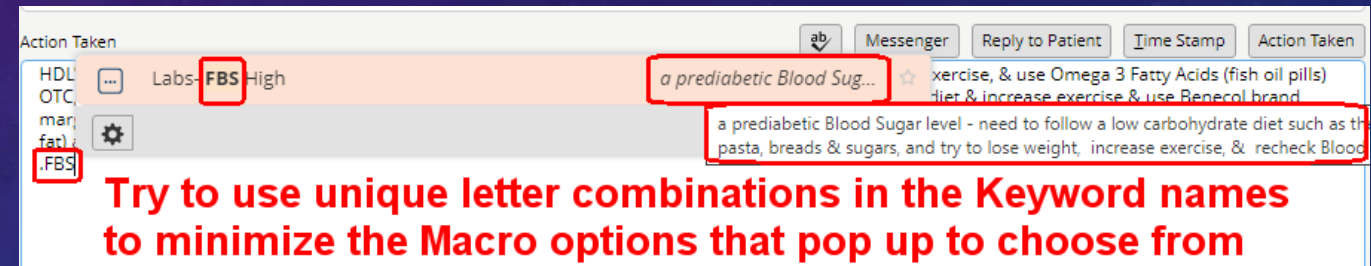
Tips for Efficient Use of Keyword Macros



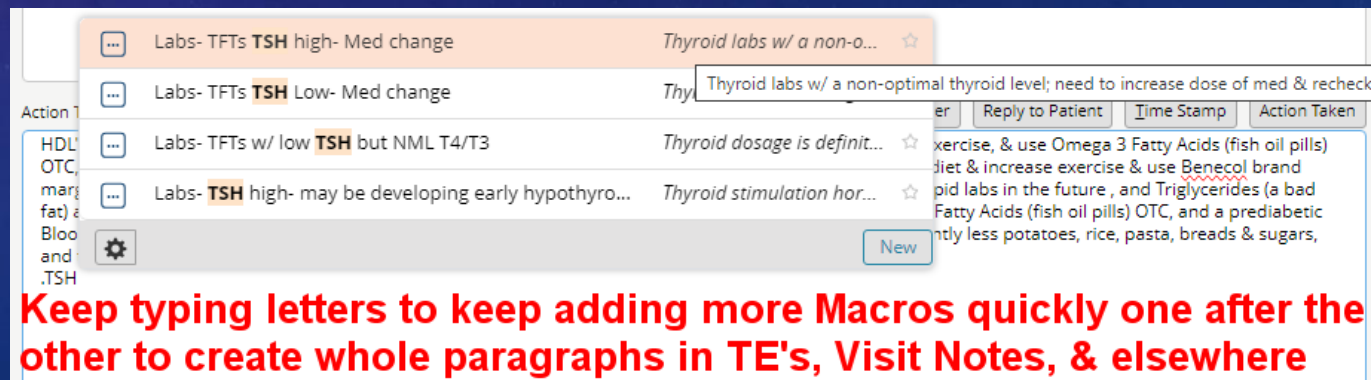
Typing ".Labs-" bring up long list of Macros sorted alphabetically, but shows initial Macro "Notes" wording in right portion of the Keywords screen. Click on desired Macro to add Notes into chart.



Before the next Keyword search, be sure there is a space before the Keyword "." but then just start typing more Keyword letters



Try to use unique letter combinations in the Keyword names to minimize the Macro options that pop up to choose from



Keep typing letters to keep adding more Macros quickly one after the other to create whole paragraphs in TE's, Visit Notes, & elsewhere

Hidden Option to Further Personalize & Improve Your User Experience with Keyword Macros

The screenshot displays a software interface for managing notes. At the top, there is a header with the text "Treatment Notes" and an information icon. To the right of the header are several icons: "Punctuation" with a dropdown arrow, bold (B), italic (I), underline (U), "Black" with a dropdown arrow, a clock icon, and a checkmark icon. Below the header is a search bar containing ".z". A sidebar on the left contains several sections: "Sort" with a dropdown arrow and four radio button options (Alphabetically, Favorites, Most frequently used, Most recently used); "Filter" with a dropdown arrow and five checked checkbox options (Keywords, Macros, Macros (Shared with me), Smart Notes, Smart Notes (Global)); "Search Type" with a dropdown menu showing "Contains" selected, and "Starts with" as an alternative option. At the bottom left of the sidebar is a gear icon representing settings. A red box highlights the gear icon, and a red text overlay at the bottom of the screenshot reads "Use Settings link to change personal settings". The main content area on the right shows a list of notes with titles like "Discussed typical course...", "Use double rinse wash c...", "Discussed no clear etiol...", "ain mes to help improve pain control while at ...", "e allergen exposure Environmental Changes ...", "e triggers Environmental Changes ...", "dication authoriz...", "Form completed w/ char...", "authorization for pharmacy plan.", and "uids with exercise emphasized. durine and aft...". Each note has a star icon to its right.

How About When You Do Not Have Appropriate Macros or Templates – “Favorites” & Pic List Keywords to the Rescue!

- In the notes boxes of any visit HPI, ROS, PE, TX areas, tag pic list documentation items as your personal Favorites using star to move items to top of pic lists
- Keyword search screen in pic lists can help get to pic list items faster too

Physical Examination DEMO, Patient "Spiderman" M Jun 6, 1906 (118 yo F) Acc No. 70248

DERMATOLOGY > skin

Search Keyword

Options

- without rash
- without jaundice
- exposed areas within normal limits
- Positive:
- Negative:
- Positive: small to moderate sized ...
- warm, moist

without rash, without jaundice, Positive: small to moderate sized benign appearing non-palpable red or purple solar or mechanical purpura

Use Keyword Search above pic list to quickly get to phrases same as in TX Notes screen

Keep Favorites Star icon yellow so frequently used pic list items stay at the top for easy access

Treatment Notes Punctuation . B I U Black Clr Keywords Smart Notes Orders

Search Keyword

- continue current therapy plan as per specialis...
- zz-Call for results; if NML, then 1 year refill
- #99214 Med F/U TX Plan
- #99215 Med F/U TX Plan

Favorites are helpful in TX screen since you can add these with a single click as compared to typing Keyword & Macro names

Try “Prisma Highlights” AI at Top of Visit Notes for Quick Interim Updates When Seeing Patients

- Click on link at top of visit notes
- Often provides info on care we have no records on yet
- Not stored permanently in chart
- Can highlight & copy & paste text into chart

Account Number: 1536 Encounter Date: 10/11/2024 Provider: Bradley M. Block, M.D.
Appointment Facility: Block,Nation,Chase,Smolen Family Medicine

[PRISMA Highlights](#) **Click "PRISMA Highlights" to Generate Results** Generated On: 10/09/2024 10:02 PM Import into

External Timeline The patient had two hospital encounters, one on August 4, 2024, and another on September 19, 2024. The details of these hospital visits, including the names of the hospitals and the reasons for the visits, are not provided. In addition to these hospital encounters, the patient also had two instances of travel on the same dates as the hospital visits. The reasons for these travels are also not specified. The patient had orders only visits on August 1, 2024, and September 17, 2024, both times seen by Dr. Frank Hellinger at AdventHealth. The specifics of these orders are not detailed in the provided data.
[View More](#)

External Results

Test Name: MR Spine Lumbar W and WO IV Contrast
Date Performed: 2024-08-04 16:06:29
Facility: ADVENTHEALTH RADIOLOGY SYSTEM
Findings:
- Mild acute compression fracture of the superior aspect of L1. - No additional fracture and no evidence of underlying vertebral body lesion. - Moderate degenerative changes throughout the lumbar spine with mild rotatory dextroscoliosis. - Mild to moderate spinal canal narrowing at L3-4 and L4-L5. - No large disc herniation. - Multilevel facet arthropathy, worst at L5-S1.

Test Name: MR Spine Lumbar W and WO IV Contrast
Date Performed: 2024-09-19 13:20:19
Facility: ADVENTHEALTH RADIOLOGY SYSTEM
Findings:
- Interval vertebral body augmentation procedure at L1 compression fracture. - There is marrow edema and contrast enhancement surrounding the cement. - Edema in the soft tissues surrounding the right T12-L1 facet joint. - Multilevel degenerative changes with mild to moderate spinal canal narrowing at L3-L4 and moderate spinal canal narrowing at L4-L5 level. - Annular fissure at L3-L4 and L5-S1 levels. - Multilevel foraminal narrowing, moderate at left L4-L5 level. - 2 mm focus of contrast enhancement at anterior T12 conus medullaris, increased in conspicuity when compared to prior study, favored to represent vascular structure on axial plane. - Trace anterolisthesis of L5 on S1, unchanged.

Test Name: MR Spine Thoracic W and WO IV Contrast
Date Performed: 2024-08-04 16:11:12
Facility: ADVENTHEALTH RADIOLOGY SYSTEM
Findings:
- Mild levoscoliosis of the lower thoracic spine. - No fracture or spinal stenosis in the thoracic spine.
[View More](#)

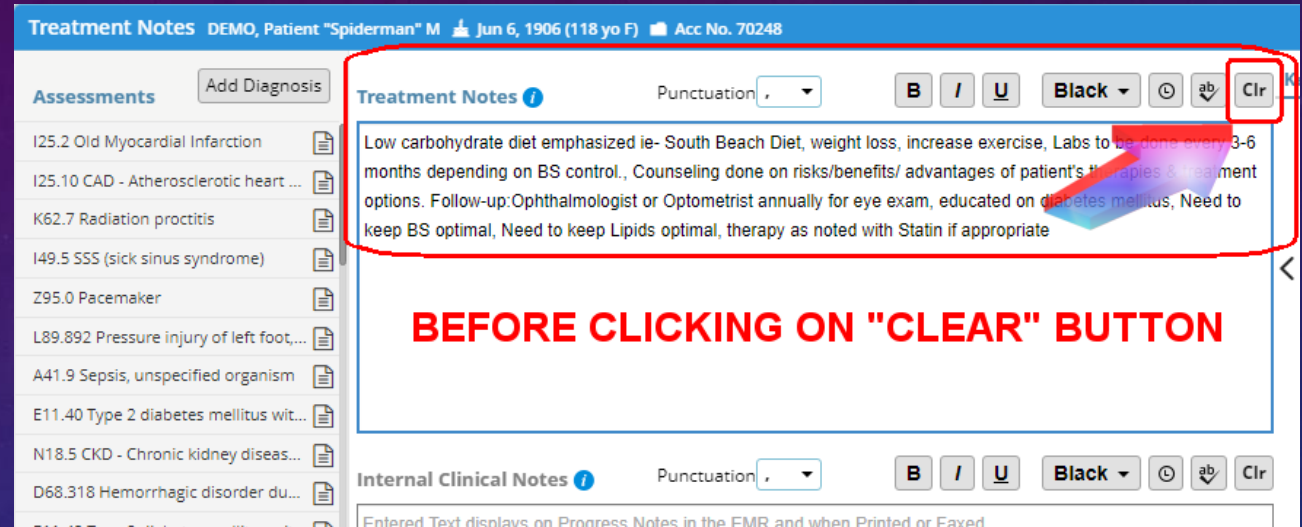
Care Gaps / Coding Gaps, and Social Determinants of Health: No data available to generate Highlights.

Subjective: [Verify Histories](#) [i](#)

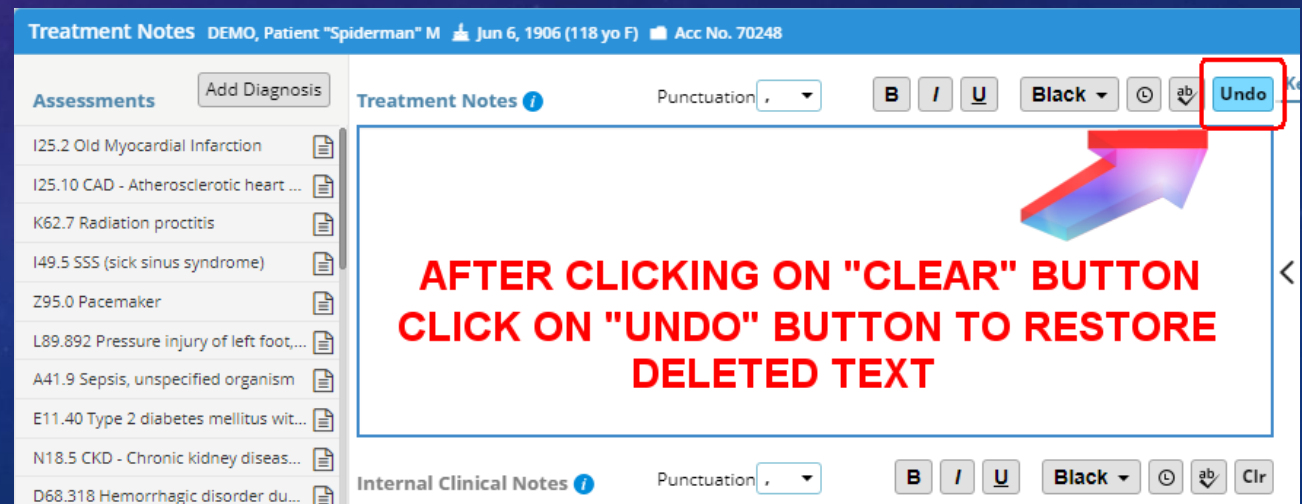
Chief Complaint(s):

Your New Best Friend – The “Undo” Button in Notes Screens

- Fix accidental “Clear” button deletions in visit “Notes” screens
- “Clear” button becomes an “Undo” button
- Clear/Undo button screens include TX Notes, “Specify” & “Notes” boxes linked to each Assessment, & the free text Notes box below HPI, ROS, PE, & Assessments List
- Alternate option works everywhere in eCW and is **ONLY** option in TE’s: click on **“CTRL Z”**



The screenshot shows the 'Treatment Notes' interface for a patient named 'Spiderman' M. The top right corner features a toolbar with buttons for Bold (B), Italic (I), Underline (U), Black text, a clock icon, a refresh icon, and a 'Clr' button. A red box highlights the 'Clr' button. Below the toolbar, a text area contains the following text: 'Low carbohydrate diet emphasized ie- South Beach Diet, weight loss, increase exercise, Labs to be done every 3-6 months depending on BS control., Counseling done on risks/benefits/ advantages of patient's therapies & treatment options. Follow-up: Ophthalmologist or Optometrist annually for eye exam, educated on diabetes mellitus, Need to keep BS optimal, Need to keep Lipids optimal, therapy as noted with Statin if appropriate'. A red arrow points to the 'Clr' button. Below the text area, a red banner reads 'BEFORE CLICKING ON "CLEAR" BUTTON'.



The screenshot shows the same 'Treatment Notes' interface. The 'Clr' button has been replaced by an 'Undo' button, which is highlighted with a red box. A red arrow points to the 'Undo' button. Below the text area, a red banner reads 'AFTER CLICKING ON "CLEAR" BUTTON CLICK ON "UNDO" BUTTON TO RESTORE DELETED TEXT'.

Tired of Having to Jump to the “L” Jellybean Screen to “Review” Reports When Providing Results to Patients – Try the New Combo View & Review Button in Lab & DI Link

- **“View All Report” button** pops open all “unreviewed” Lab & DI & Procedure Results same as viewing results from “L” jellybean but is directly accessible from HUB, TE’s/WE’s, & Visit Notes via Lab & DI Links
- Update “Results” & “Notes” boxes & mark tests “Reviewed” same as “L” jellybean
- Only shows results NOT “Reviewed”

"View All Report" Button
"(9)" tells us there are 9 unreviewed results

W	Order Dt	Coll Dt	Result Dt	Labs	Reason	Result		
w	05/16/2024	05/16/2024	05/17/2024	-Folate (Folic Acid)			Received-Labcorp OG	✓
w	05/16/2024	05/16/2024	05/17/2024	-Vitamin B 12			Received-Labcorp OG	✓
w	05/16/2024	05/16/2024	05/17/2024	-Vit D,25-Hydroxy, Tota			Received-Labcorp OG	✓
w	05/16/2024	05/16/2024	05/17/2024	-CBC w Diff h/h,rbc,ind			Received-Labcorp OG	✓
w	05/16/2024	05/16/2024	05/17/2024	-CMP (comprehensive met			Received-Labcorp OG	✓
w	05/16/2024	05/16/2024	05/17/2024	-HEMOGLOBIN A1C			Received-Labcorp OG	✓
w	05/16/2024	05/16/2024	05/17/2024	-Uric acid			Received-Labcorp OG	✓
w	05/16/2024	05/16/2024	05/17/2024	-Lipid Panel (TChol,Tri			Received-Labcorp OG	✓
w	05/16/2024	05/16/2024	05/17/2024	-proBNP			Received-Labcorp OG	✓
w	12/06/2023	12/06/2023	12/08/2023	-proBNP		319	Received-Labcorp OG	✓
w	12/06/2023	12/06/2023	12/08/2023	-Vit D,25-Hydroxy, Tota		22	Received-Labcorp OG	✓
w	12/06/2023	12/06/2023	12/08/2023	-CBC w Diff h/h,rbc,ind		Normal	Received-Labcorp OG	✓
w	12/06/2023	12/06/2023	12/08/2023	-CMP (comprehensive met		Normal glu 113	Received-Labcorp OG	✓

Tired of Little Screens With Very Limited View of Data

- Use Blue tab to expand screens for better view of long lists
- Expand option found in Med HX, Surg HX, Assessments, Billing Code Screens
- Very helpful for faster drag & drop scrolling functionality to sort order of line items

Click on Blue Tab to Expand Selected Assessments to Use Full Screen

Code	SNOMED	Diagnosis
R14.0		Abdominal bloating
R10.9		Abdominal Pain, Unspecified
R94.31		Abnormal EKG electrocardiogram [ECG]
R79.9		Abnormal finding of blood chemistry, unspecified
R93.1		Abnormal findings on diagnostic imaging of heart and coronary circulat...

P	PL	Code	SNOMED	Diagnosis	Specify	Notes	Risk	Problem List
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	E11.22		Type 2 diabetes mellitus with Diabetic Chronic Kidney Disease				<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	N18.2		CKD - Chronic kidney disease, Stage 2 (Mild), GFR 60-89 mL/min/1.73 sq...				<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	I10		Hypertension, Essential (primary)				<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	G51.0		Bell's palsy		Right ...		<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	E29.1		Hypogonadism, Testicular hypofunction				<input type="checkbox"/>

More Than Twice as Many Assessments Now Visible. Blue Tab Restores Default View

P	PL	Code	SNOMED	Diagnosis	Specify	Notes	Risk	Problem List
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	E11.22		Type 2 diabetes mellitus with Diabetic Chronic Kidney Disease				<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	N18.2		CKD - Chronic kidney disease, Stage 2 (Mild), GFR 60-89 mL/min/1.73 sq...				<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	I10		Hypertension, Essential (primary)				<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	G51.0		Bell's palsy		Right ...		<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	E29.1		Hypogonadism, Testicular hypofunction				<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	E03.9		Hypothyroidism, unspecified				<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	G47.33		Obstructive sleep apnea	Improved w...	Severe...		<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	F31.9		Bipolar Disorder, unspecified		Type 2		<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	F51.01		Insomnia, primary				<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	E72.12		MTHFR genetic mutation		Probab...		<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	C44.1192	402494003	Basal cell carcinoma (BCC) of left lower eyelid		.under...		<input type="checkbox"/>

Not Satisfied with PDF Document Reviewing Experience?

Try the Document “View in External Viewer” Link

- Pops open PDF documents into your computer’s default PDF Reader Software
- Extra helpful for documents with LOTS of pages since viewing experience is usually less cumbersome, smoother scrolling, and better visual quality with a dedicated PDF viewer software

Medical Summary - CDSS Rx Labs DI Procedures Growth Chart Imm T.Inj Encounters Patient Docs - Flowsheets - Notes

13/421 89%

Name: HOSP D/C 09/2024 AH ORL
Service Date: [Calendar]
Description: Inpatient Discharge on 9/22/2024
XDM/1.0/DDM
Tag: [Dropdown]
Scanned By: GRECCO,ROWENA M
Scanned Date: 09/22/2024
Expiration Date: [Calendar]
Attached: [Dropdown]
Assigned To: Block,Bradley M
Facility: [Dropdown]
Document Category: eCW P2P Consults & Documents

Date of Admission: 9/8/2024
Discharge Date: 09/22/24
Discharge Disposition: Home with Home Health Services [6]

Discharge Diagnosis

1. Unstable angina
2. Coronary artery disease.
3. Pacemaker placement.
4. Morbid obesity.
5. Sleep apnea.
6. Anxiety.
7. Depression.
8. Chronic indwelling catheter.
9. Diabetes mellitus.
10. On hemodialysis.
11. Fibromyalgia.
12. Gout.
13. Anticoagulation.
14. Right bundle branch block.
15. Cervical carcinoma.
16. Recurrent urinary tract infections

Hospital Course

HISTORY OF PRESENT ILLNESS:

is a pleasant 66-year-old morbidly obese female who has BMI of 45.42, being followed by primary care physician. Has atrial fibrillation and coronary artery disease. She is dialysis dependent, has chronic indwelling Foley catheter, has required cardiac PCI, presents to the emergency department with complaints of chest pain which has been going through to the back, which started yesterday, got worse and came to the emergency department. She also has history of recurrent urinary tract infection. Workup performed here reveals unremarkable chemistries, troponin of 187 with hemoglobin 9.6. Urinalysis was requested to be obtained. Foley catheter was changed by ER staff. Chest x-ray reveals increased edema. At time of interview, currently denies chest pain. Cardiology and nephrology consult have been requested. No particular precipitating factors of patient's chest pain were reported. At time of interview, the

If content is not visible properly, please click [here](#) to view in external viewer

Medical Summary - Foxit PDF Reader

CSN: 501028900586Z
Date of Admission: 9/8/2024
Discharge Date: 09/22/24
Discharge Disposition: Home with Home Health Services [6]

Discharge Diagnosis

1. Unstable angina
2. Coronary artery disease.
3. Pacemaker placement.
4. Morbid obesity.
5. Sleep apnea.
6. Anxiety.
7. Depression.
8. Chronic indwelling catheter.
9. Diabetes mellitus.
10. On hemodialysis.
11. Fibromyalgia.
12. Gout.
13. Anticoagulation.
14. Right bundle branch block.
15. Cervical carcinoma.
16. Recurrent urinary tract infections

Hospital Course

HISTORY OF PRESENT ILLNESS:

is a pleasant 66-year-old morbidly obese female who has BMI of 45.42, being followed by primary care physician. Has atrial fibrillation and coronary artery disease. She is dialysis dependent, has chronic indwelling Foley catheter, has required cardiac PCI, presents to the emergency department with complaints of chest pain which has been going through to the back, which started yesterday, got worse and came to the emergency department. She also has history of recurrent urinary tract infection. Workup performed here reveals unremarkable chemistries, troponin of 187 with hemoglobin 9.6. Urinalysis was requested to be obtained. Foley catheter was changed by ER staff. Chest x-ray reveals increased edema. At time of interview, currently denies chest pain. Cardiology and nephrology consult have been requested. No particular precipitating factors of patient's chest pain were reported. At the time of interview, the patient complains of chest pain and is being given morphine. Available records in Epic have been reviewed. Seen by multiple specialists cardiac catheterization shows patent stent chemistries unremarkable
White count 8 hemoglobin 8.7 platelets 179

MUCH EASIER TO SCROLL THROUGH, READ, & FIND PERTINENT INFO IN A 421 PAGE PDF OUTSIDE OF eCW DOCUMENT WINDOWS

Organize Disheveled Problem Lists The Way You Like

- Sort any PL column by clicking on header at top to organize alphabetically by DX name, by ICD Code (to cluster organ system medical conditions), by Modified Date to look for most recently added & updated DX's, & by other options
- Makes reviewing PL's and finding specific medical diagnoses faster
- Use "Save" button to keep changes that you made
- Can also look for & Add new outside ICD codes using the PRISMA External DX Link

Problem List DEMO Patient "Spiderman" M Jun 6, 1906 (118 yo F) Acc No. 70248

Problem List External Dx

Dx Type All Clinical Status All Specialty All N.K.P Add ICD Remove Copy to Medical Hx ICD-10 Migration

Type	Specialty	Code	SNOMED	Diagnosis	Risk	Onset Date	W/U Status	Clinical Status	Added On	Modified On	Modified By	Resolved On
<input type="checkbox"/>		R14.0	116289008	Abdominal bloating			Confirmed		04/18/2017	10/06/2024	Block, Bradley ...	
<input type="checkbox"/>		J30.9		Allergic Rhinitis, unspecified			Confirmed		12/08/2022	10/06/2024	Block, Bradley ...	
<input type="checkbox"/>		D50.8		Anemia, Iron Deficiency, other Notes: seems all from poor absorpti...			Confirmed		08/14/2019	10/06/2024	Block, Bradley ...	
<input type="checkbox"/>		I20.9		Angina pectoris, unspecified Notes: Anginal equivalent by DOE			Confirmed		12/08/2022	10/06/2024	Block, Bradley ...	
<input type="checkbox"/>		I35.1		Aortic insufficiency Notes: ECHO 10/2019 mild Impaired R...			Confirmed		12/08/2022	10/06/2024	Block, Bradley ...	
<input type="checkbox"/>		I35.0		Aortic stenosis Notes: ECHO 03/2021 Mild AS & Mild ...			Confirmed		08/04/2024	10/06/2024	Block, Bradley ...	
<input type="checkbox"/>		I77.810		Ascending aorta dilatation Notes: ECHO 03/2021 Mild AS & Mild ...			Confirmed		08/04/2024	10/06/2024	Block, Bradley ...	
<input type="checkbox"/>		J45.20		Asthma, mild intermittent, uncompli...			Confirmed		08/14/2019	10/06/2024	Block, Bradley ...	
<input type="checkbox"/>		I70.0		Atherosclerosis of aorta Notes: on CT of ABD done by cardiol...			Confirmed		08/04/2024	10/06/2024	Block, Bradley ...	

A New Twist on TE Templates – No Longer Are Templates Limited to Just Virtual Visit Documentation

- Create Templates that specifically fill in TE/WE Reason, Message screen, Provider, Assigned to person, High Priority status, Caller and/or Facility with a single click
- No option to include “Action Taken” screen in TE templates
- Applying TE Template is an All or Nothing Copy NOT Merge Process. Cannot choose to leave out specific fields that are part of the template (but templates do not have to have data for every field)
- “Apply Template” button shows list of all templates alphabetically. Single click copies chosen template into TE
- No option to update existing templates

Answered By: Block, Bradley
Date/Time*: 10/06/2024 03:14 AM
Facility*: Block,Nation,Chase,S
Caller: patient
Assigned To*: Block, Bradley M
Pharmacy: Test
Reason: Med Refill
Provider*: Block,Bradley M
Status: Open Addressed Addressed and Docs Reviewed
 High Priority
 Perform Eligibility Check

Messages | Rx | Labs/DI Hx | Notes | Addendum | Log History | Virtual Visit

Messages

E-FORCSE database checked to review patient's controlled substance dispensing history prior to prescribing or refilling any controlled drugs for this encounter; no similar meds were noted to be recently prescribed by an outside provider w/o our knowledge unless noted in chart.

Telephone/Web Encounter Template

Template Name: Controlled Drug Refill for My FAVORITE Doctor

The following fields shall be saved as part of the template -Caller, Reason, High Priority, Assigned To, Provider, Facility, Message.

Save Template Cancel

Action Taken

Click on "Save as Template" to Create Template Using Existing Info in Current TE & to Choose Name of TE Template

"Apply Template" Shows List of Templates. Clicking on Template Name Copies ALL Template Data into TE & Overwrites Any Existing Data Unless Corresponding Field in Template was Blank.

Print Script | Send Rx | Print Report | Progress Note | Document | Save as Template | Apply Template | Save | Cancel

Quickly Fill in Document Update Screen Fields by Using Document Templates

- Create Document Templates that fill in Document Name, Description screen, Document Category, Tag, Expiration, Assigned to person, and/or Facility with a single click
- All templates have Merge option that ONLY fills in blank fields, and a Copy option that OVERWRITES all fields that are not empty in the template
- These have an update option

Name* DEXA 09/2024 WCR

Service Date

Description Fax Inbox Document

Tag

Scanned By*

Scanned Date* 09/15/2024

Expiration Date

Attached 06/03/2024: DEXA BONE DENSITY of B/L T

Make this the document name

Assigned To* Block,Bradley M

Facility

Document Category* XRay/Diagnostic Testing Documents

Create New Template

DEXA Spine Images Needed

DEXA Hip & Spine Images Needed

Fix Test Dates and/or Attach to Test Order

Template

Document Details Template

Template List > Create/Update Template

Template Name *

Document Name

Description

Tag

Document Expiration

Assigned To

Facility

Document Category

Copy And Merge Template

Find template

Document Detail Template Name

DEXA Spine Images Needed

DEXA Hip & Spine Images Needed

Fix Test Dates and/or Attach to Test Order

Merge Template

Copy Template

Can Use Search Box or Favorites icon to find a Template

Quickly Assign Items to Others - Try Out the “@” Shortcut Option

- Type “@” followed by the starting letters of the first or last name of the desired recipient in the Notes box (NOT the “Assigned To” field) to bring up list of potential recipients
- Works in TE’s, Documents, Internal Messages, Lab/DI/Procedure Result screens, Referrals, Action Items (BUT ONLY RESPONDS TO TYPING IN A “NOTES” BOX)
- Super helpful for large practices like Dr Biggs with over 200 staff & providers

Caller Patient Assigned To* [dropdown] [icons]

Reason Med Refill needed Provider* Block M.D., Bradley, [dropdown] [star]

High Priority Perform Eligibility Check

Messages Rx Labs/DI Hx Notes

Messages

As you type more letters after the "@", eCW narrows down the list of potential recipients.

Click on any name that appears at any stage of this process for that name to be inserted into the "Assigned To" field (& replaces any current name in that field).

Action Taken [ab] Messenger

@br

When you select a user, the Assigned To field is updated.

Block Bradley, M	Active
Block, Nation, Chase, Smolen Family Medicine	
Block Bridget	Active
Block, Nation, Chase, Smolen Family Medicine	

Referral Screen Secret – The Hidden Links!

Referral (Outgoing) DEMO, Patient "Spiderman" M Jun 6, 1906 (118 yo F)

Demographic Information: Demo, Patient M, 118 Yrs FEMALE, 06/06/1906

From: Provider: Block, Bradley, M; Facility: Block, Nation, Chase, Smolei

To: Provider: [Search]; Specialty: --- Specialties ---; Facility: [Search]

Reason

	Description
1	need to evaluate and treat condition
	Enter text and press Enter

Diagnosis

Code	Name
Q70.10	Webbed fingers

Click on Patient's Name to Launch HUB

Referral (Outgoing) DEMO, Patient "Spiderman" M Jun 6, 1906 (118 yo F) Acc No. 70248

Demographic Information: Demo, Patient M, 118 Yrs FEMALE, 06/06/1906, Yes, Acc#: 70248, 407-341-6964

From: Provider: Block, Bradley, M; Facility: Block, Nation, Chase, Smolei

To: Provider: [Search]; Specialty: --- Specialties ---; Facility: [Search]

Auth Type: [Dropdown]

Auth Code: Authorization Code

Open Cases: [Dropdown] N

Unit Type: V (VISIT)

Assigned To: Block, Bradley

Priority: Routine

Status: Open (selected), Pending, Internal Review

Sub Status: [Dropdown]

Reason

	Description
1	need to evaluate and treat condition
	Enter text and press Enter

Diagnosis

Code	Name
Q70.10	Webbed fingers

Procedures

Code	Units
------	-------

Click on Patient's Age or DOB to Launch Demographics Screen

Discover the Numerous Hidden “Hotkeys” to Take Advantage of Keyboard Shortcuts

- Hold “ALT” button down for 3 secs in any screen to see what shortcuts exist
- Push the buttons listed all at once to jump to the desired link or trigger the desired action
- LOTS of Hotkeys in Visit Notes
- Use Hotkeys when reviewing labs or documents to perform “Review & Next” or the plain “Next” function w/o needing to use a mouse

HUB Hotkeys

Jump into jellybeans by pressing Ctrl-Shift-T (at the same time) for TE's

ALT + I
INFO

ALT + L
Labs

ALT + ZD
DI

ALT + P
Procedure

ALT + ZJ
Imm/T.Inj

ALT + R
Referral

ALT + A
Allergies

ALT + E
Encounters

ALT + C
CDSS

ALT + ZR
Rx

ALT + N
Notes(1)

ALT + B
Billing Alert

ALT + G
Guarantor Balance

ALT + ZI
Account Inquiry

ALT + ZB
Billing Logs

ALT + ZP
Progress Notes

ALT + D
Patient Docs

ALT + ZT
New Tel Enc

ALT + M
Medical Record

ALT + ZU
Consult Notes

ALT + S
Send Message

ALT + ZF
eCliniForm

ALT + ZL
Letters

ALT + ZM
Flowsheets

ALT + ZN
New Appointment

ALT + ZQ
Problem List

ALT + ZR
eCliniForm

ALT + ZS
Letters

ALT + ZT
New Tel Enc

ALT + ZU
Consult Notes

ALT + ZV
Flowsheets

ALT + ZW
Letters

ALT + ZX
Problem List

ALT + ZY
eCliniForm

ALT + ZZ
New Appointment

CTRL + U + E
CTRL + U + D
CTRL + U + T
CTRL + U + S
CTRL + U + R
CTRL + U + L
CTRL + U + M

ALT + F

Listen Closely to Uncover Hidden Gems That Help Prep Prescriptions Faster



There Are Many New RX Edit Screen Treasures

The screenshot shows the 'Lipitor' RX Edit screen. The top bar includes patient information: 'Jun 6, 1906 (118 yo F)', 'Acc No. 70248', and 'Appt: (08/05/2024 03:00 pm, 60 MINS)'. The main area is divided into sections for 'Drug Product', 'Take', 'Route', 'Frequency', 'Duration', 'Dispense', and 'Refill'. The 'Drug Product' list shows '20 MG - Tablet' selected. The 'Take' section shows '1 tab for Cholesterol'. The 'Route' is 'orally', 'Frequency' is 'once a day', 'Duration' is '90 Days', and 'Dispense' is '90'. The 'Refill' section shows '3' refills. Below these are 'Additional Instructions' with checkboxes for 'PRN' and 'D.A.W. (Dispense as Written / No Substitutes Allowed)'. A summary line reads: 'Rx : Lipitor 20 MG Tablet Take: 1 tab for Cholesterol orally once a day Duration: 90 days Dispense: 90 Refill: 3'. The 'Pharmacy' dropdown is set to 'COSTCO'. A 'Split' button is visible next to it. A 'Notes to Pharmacist' section is at the bottom left. At the bottom right, there are buttons for 'Ok', 'Cancel', 'Next', and 'Save & Next'. A red box highlights the 'Next' and 'Save & Next' buttons. A red arrow points from the 'Next' button to the 'Save & Next' button. Another red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A third red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A fourth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A fifth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A sixth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A seventh red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A eighth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A ninth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A tenth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A eleventh red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A twelfth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A thirteenth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A fourteenth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A fifteenth red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A sixteenth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A seventeenth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A eighteenth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A nineteenth red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A twentieth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A twenty-first red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A twenty-second red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A twenty-third red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A twenty-fourth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A twenty-fifth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A twenty-sixth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A twenty-seventh red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A twenty-eighth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A twenty-ninth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A thirtieth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A thirty-first red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A thirty-second red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A thirty-third red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A thirty-fourth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A thirty-fifth red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A thirty-sixth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A thirty-seventh red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A thirty-eighth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A thirty-ninth red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A fortieth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A forty-first red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A forty-second red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A forty-third red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A forty-fourth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A forty-fifth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A forty-sixth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A forty-seventh red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A forty-eighth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A forty-ninth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A fiftieth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A fifty-first red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A fifty-second red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A fifty-third red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A fifty-fourth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A fifty-fifth red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A fifty-sixth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A fifty-seventh red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A fifty-eighth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A fifty-ninth red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A sixtieth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A sixty-first red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A sixty-second red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A sixty-third red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A sixty-fourth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A sixty-fifth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A sixty-sixth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A sixty-seventh red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A sixty-eighth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A sixty-ninth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A seventieth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A seventy-first red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A seventy-second red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A seventy-third red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A seventy-fourth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A seventy-fifth red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A seventy-sixth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A seventy-seventh red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A seventy-eighth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A seventy-ninth red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. An eightieth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. An eighty-first red arrow points from the 'Pharmacy' dropdown to the 'Split' button. An eighty-second red arrow points from the 'Split' button to the 'Pharmacy' dropdown. An eighty-third red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. An eighty-fourth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. An eighty-fifth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. An eighty-sixth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. An eighty-seventh red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. An eighty-eighth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. An eighty-ninth red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A ninetieth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A ninety-first red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A ninety-second red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A ninety-third red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A ninety-fourth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A ninety-fifth red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A ninety-sixth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown. A ninety-seventh red arrow points from the 'Pharmacy' dropdown to the 'Split' button. A ninety-eighth red arrow points from the 'Split' button to the 'Pharmacy' dropdown. A ninety-ninth red arrow points from the 'Pharmacy' dropdown to the 'Notes to Pharmacist' section. A hundredth red arrow points from the 'Notes to Pharmacist' section to the 'Pharmacy' dropdown.

RX Edit Screen

Can confirm & change pharmacy for each med within RX Edit screen to avoid checking & unchecking lots of boxes for meds in the "Send" screen

Use "+" button to link new pharmacy to script, and this opens a window with a MUCH longer list of pharmacies per screen to choose from than when selecting a pharmacy from the "Send" screen

Use "Split" button to create 2 scripts of this medicine

Use "Save & Next" button to save RX Edit changes & jump to next script in Visit Notes TX screen or TE RX screen, or use "Next" button to jump to next script w/o saving any changes. Left area of window has similar "Previous" options.

* Combined length of Take, Route, Frequency and Additional Instructions cannot exceed 1000 characters. (Remaining Characters 950)

The Two Options for Selecting & Linking a New Pharmacy to a Script Are NOT Equal

Local Pharmacy Database Lookup from RX "Send" Screen

Name: City: Service Level:

E	C	M	NCPDPID	Name	Service Level	Addr1	Addr2	Cross St.	City	State	Zip	Phone No.	Fax No.
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1084716	WALGREENS	NewRx,RefillRx,...	12279 LAKE UNDERHI...			ORLANDO	FL	32825	407-273-0817	407-273-1267
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1080251	WALGREENS	NewRx,RefillRx,...	12100 S APOPKA VINE...			ORLANDO	FL	32836	407-238-0600	407-238-9461
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1051224	WALGREENS	NewRx,RefillRx,...	8000 LAKE UNDERHIL...			ORLANDO	FL	32822	407-658-1045	407-382-1627
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1060588	WALGREENS	NewRx,RefillRx,...	11600 S ORANGE BLO...			ORLANDO	FL	32837	407-851-8554	407-240-2727
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1078232	WALGREENS	NewRx,RefillRx,...	7650 W SAND LAKE RD			ORLANDO	FL	32819	407-370-6742	407-345-5463

Pharmacy Lookup from "Send" screen only shows 5 pharmacies per screen which would require going through up to 10 screens to find the correct Walgreens in Orlando for this patient

Pharmacy not appearing in local database? Extend search to Cloud Pharmacy Database below

Total Counts : 47 Prev Page 1 of 10 Next

Cloud Pharmacy Database

Source - Surescripts E-Prescribing Fax Only Mail Order Only

Name: City: Service Level:

E	C	M	NCPDPID	Name	Service Level	Addr1	Addr2	Cross St.	City	State	Zip	Phone No.	Fax No.
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1033199	*Bay Area Pharmac...	NewRx,RefillRx,Cha...	13502 N FLORID...	Unit 8		Tampa	FL	33613	8132213131	8133343421
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5717410	*Bay Area Pharmac...	NewRx,RefillRx,Cha...	10815 N NEBRAS...			Tampa	FL	33612	8132344200	8132344270
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5702724	*Bay Area Pharmac...	NewRx,RefillRx,Cha...	1401 S Military Trl	Ste 1-2		West Pal...	FL	334155720	5618780011	5612680608
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1042213	*Bay Area Pharmac...	NewRx,RefillRx,Cha...	106 East Blue He...			Riviera B...	FL	33404	5618182233	5618780122
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5747348	*Bay Area Pharmac...	NewRx,RefillRx,Cha...	450 NE 125 Street			North Mi...	FL	33161	3056771221	3056771220

Total Counts : 70645 Prev Page 1 of 14129 Next

NOTE: If prescribing controlled substances to a Linked pharmacy, state-controlled medications should be configured from Menu > EMR > Miscellaneous Configuration Options > Configure State Specific Controlled Drugs

Pharmacy Lookup Local Pharmacy Database Lookup from RX Edit Screen "+" button

Name: City: Service Level:

E	C	M	NCPDPID	Name	Service Level	Addr1	Addr2	Cross St.	City	State	Zip	Phone No.	Fax No.
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1018515	WALGREENS	NewRx,RefillRx,...	1000 N AVALON PARK ...			ORLANDO	FL	32828	407-736-8045	407-736-8493
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1006584	WALGREENS	NewRx,RefillRx,...	10425 NARCOOSSEE RD			ORLANDO	FL	32832	407-384-9353	407-384-1226
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1098551	WALGREENS	NewRx,RefillRx,...	10801 S JOHN YOUNG ...			ORLANDO	FL	32837	407-251-7565	407-251-8341
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5709843	Walgreens	NewRx,RefillRx,...	11018 INTERNATIONAL...			ORLANDO	FL	32821	407-597-5053	407-345-4972
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5709843	Walgreens	NewRx,RefillRx,...	11018 INTERNATIONAL...			ORLANDO	FL	32821	407-597-5053	407-345-4972
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1060588	WALGREENS	NewRx,RefillRx,...	11600 S ORANGE BLO...			ORLANDO	FL	32837	407-851-8554	407-240-2727
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1025851	Walgreens	NewRx,RefillRx,...	1200 KUHL AVE			ORLANDO	FL	32806	407-849-5088	407-849-3094
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1080251	WALGREENS	NewRx,RefillRx,...	12100 S APOPKA VINE...			ORLANDO	FL	32836	407-238-0600	407-238-9461
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1084716	WALGREENS	NewRx,RefillRx,...	12279 LAKE UNDERHIL...			ORLANDO	FL	32825	407-273-0817	407-273-1267
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1084716	Walgreens	NewRx,RefillRx,...	12279 LAKE UNDERHIL...			ORLANDO	FL	32825	407-273-0817	407-273-1267
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1097270	WALGREENS	NewRx,RefillRx,...	12650 INTERNATIONAL...			ORLANDO	FL	32821	407-238-4677	407-239-2792
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1066388	WALGREENS	NewRx,RefillRx,...	13700 E COLONIAL DR			ORLANDO	FL	32826	407-382-9291	407-282-5417
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1086253	WALGREENS	NewRx,RefillRx,...	13880 TOWNE PLACE ...			ORLANDO	FL	32837	407-857-4548	407-851-8725

Pharmacy Lookup from the RX Edit "+" button screen shows 13 pharmacies per screen which would only require going through up to 4 screens max to find the correct Walgreens in Orlando for this patient

Total Counts : 47 OK Close Prev Page 1 of 4 Next

Be The Master of Split RX Edit Screens

"Split RX" RX Edit Screen

Prescription	Duration	Dispense	Refill	Start Date	Stop Date	Pharmacy
Prescription 1	30 Days	30 Tablet	1	10/19/2024	11/18/2024	CVS
Prescription 2	90 Days	90 Tablet	3	11/19/2024	MM/DD/YYYY	EXPRESS SCRIPTS 4600 North ...

Rx 1: Lipitor 20 MG Tablet Take: 1 tab for Cholesterol orally once a day Duration: 30 days Dispense: 30 Tablet Refill: 1
Rx 2: Lipitor 20 MG Tablet Take: 1 tab for Cholesterol orally once a day Duration: 90 days Dispense: 90 Tablet Refill: 3

Diagnosis: N/A Other Status: Refill

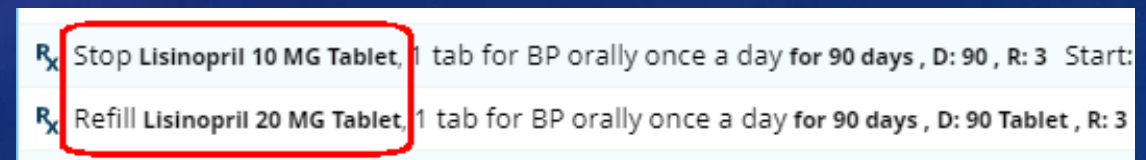
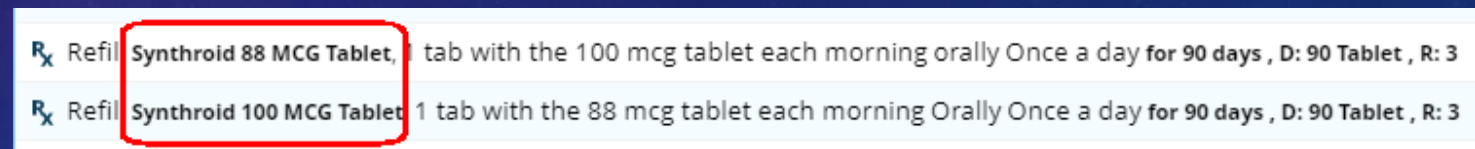
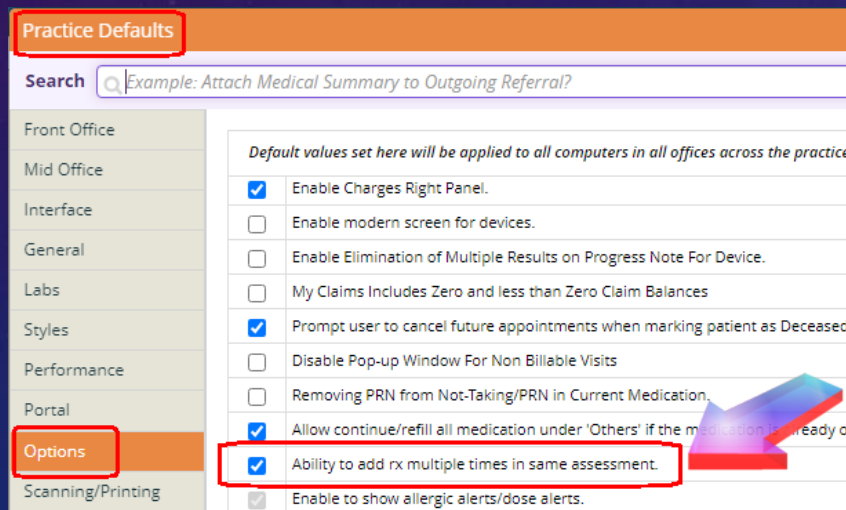
Notes to Pharmacist (Do not send D.A.W. or coupon information) Notes (These notes will be sent to the pharmacy) EXPRESS SCRIPTS, Address: 4600 North Hanley Road, , City: St. Louis, State: MO

Both scripts have to have the exact same doses & instructions, but you can choose different Durations, Quantities, Refills, & Pharmacies

You can also "Undo" your decision to "Split" a script with the "Undo" button

The Split Screen Does Not Solve All Issues – How About Medicines with 2 Different Doses

- Turn on Practice Default Setting to allow “Ability to Add RX multiple times in same assessment”
- Very helpful when needing to prescribe 2 different doses of the same med like with Thyroid meds or when combining a 30 mg & 60 mg of Duloxetine daily
- Great way to fix situation when wrong dosage of med sent to pharmacy. No need to create a TE to send correct dosage. Cancel wrong (“locked”) dosage (& change RX status to “Stop” to avoid future confusion in chart), and send correct dosage



A Long Lost Pharmacy Feature is Back At Last

in 6, 1906 (118 yo F) Acc No. 70248

Major: Review Interaction Prior to processing medications when the Drug Interaction severity is Major

Send To EXPRESS SCRIPTS Set as primary pharmacy

Notes to Pharmacist 0/210

Do not use for "D.A.W" or diagnosis or to send coupon information.

Last Appt: 06/19/2024
Block, Bradley M
Height: 72 in
(11/02/2022)
Weight: 200 lbs
(01/16/2018)

Major Interaction

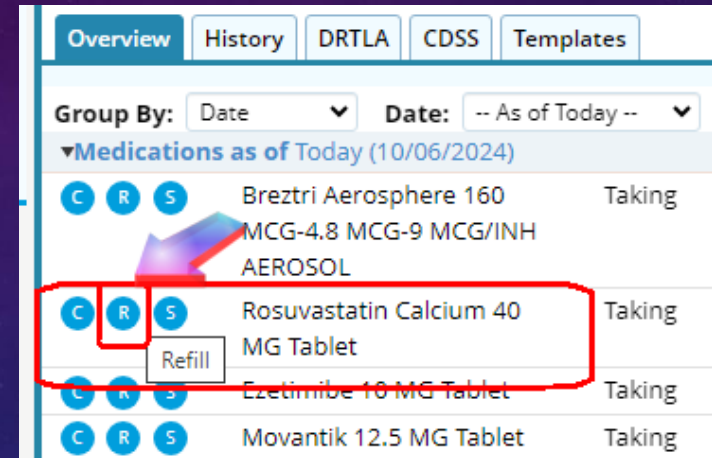
Apply to Rx (3/ 5)

Update Primary Pharmacy by choosing the "Send To" pharmacy & checking Primary Pharmacy check box, then click "Apply" & send RX

Rx	D.A.W.	Send To	Notes and Identifiers
Lipitor 20 MG Tablet Take: 1 tab for Cholesterol, once a day , orally , Duration: 30 days , Dispense: 30 Tablet , Refills:1 Last Ordered:	<input type="checkbox"/>	CVS 7496 UNIVERSITY BLVD, WINTER PARK, FL, 32792 ☎ : 407-657-7363 ☎ : 407-657-3834	Notes to Pharmacist: SP: Block, Bradley M DEA#: Fill Message Type:

Save Time by Using Right Chart Panel to Refill & Stop Meds

- No need to open up & scroll through a current med list. Just click on the “R” or “S” icon
- Very helpful in TE’s (especially for staff) for “stopping” meds or adding meds to the RX screen that need refills, and all with a single click in the RCP. Med drops directly into the RX screen.
- Works in visit notes too w/o needing to be in TX screen
- Cannot choose refill duration when refilling from RCP. Med drops into RX screen using the last dispense quantity & # of refills as when last prescribed
- Can modify refills in RX Edit screen like usual



“MS Clinical” Update for Scripts is Coming Soon

- MS Clinical RX Edit screens have preconfigured Dispense choices based on the drug specific available options for creams, liquids, inhalers, etc
- Prepopulates mg/kg/day options for Pediatric scripts & calculates dosing based on weight in vitals
- Replaces the old RX Edit screen pic lists by providing the most common dosing instructions associated with most meds
- Can still click on edit link to go to traditional looking RX Edit screen
- Save “Favorites” as you create new scripts for future efficiency
- Favorites has own tab (or need to use Star for Medical Supplies) instead of having to scroll through long list of med options to find a favorite

Use Star to search directly for Favorites Height: 72 in (11/02/2022) Weight: 200 lbs (01/16/2018) Medication Summary Add New Rx Add New Order

triamcinolone x < > ☆ T ? Triamcinolone Acetonide External (X RTBC) Rx Eligibility PDMP New

Recommended Dosing Favorites **Favorites tab takes you to your usual Favorites** DOB: 06/06/1906 (118 Y) Weight: 90.72 kg (200 lbs) as of 11/02/2022 eGFR: 13 mL/min SCr: 1.8 mg/dL (01/01/1901) Dx: Show All

Strength	Formulation	Take	Route	Frequency	PRN	Duration	Dispense	Refill
0.147 MG/GM	Aerosol Solution	1 application	Externally	daily	<input type="checkbox"/>	7 Days		0
0.025 %	Cream	1 application	Externally	daily	<input type="checkbox"/>	7 Days		0
0.1 %	Cream	1 application	Externally	2 times per day	<input type="checkbox"/>	28 Days		0
0.5 %	Cream	1 application	Externally	2 times per week	<input type="checkbox"/>	Days		0
0.025 %	Lotion	1 application	Externally	daily	<input type="checkbox"/>	7 Days		0
0.1 %	Lotion	1 application	Externally	daily	<input type="checkbox"/>	7 Days		0

Edit icon takes you to regular RX Edit screen

Selected Medicines

Assessment	Status	Medicine	Stop Date

Height: 72 in (11/02/2022) Weight: 30 lbs (08/05/2024) Medication Summary Add New Rx Add New Order

amoxicillin x < > ☆ T ? Amoxicillin Oral (X RTBC) Rx Eligibility PDMP New

Recommended Dosing Favorites **Pediatric Patient** DOB: 06/06/2019 (5 Y) Weight: 13.61 kg (30 lbs) as of 11/02/2022 eGFR: 12 mL/min SCr: 1.8 mg/dL (01/01/1901) Dx: Show All

Dosing Based On: AMOXICILLIN

8 mg/kg/Day 10 mg/kg/Day 20 mg/kg/Day

Frequency: daily

Choose mg/kg/day, Frequency, Med Strength, then click arrow to round "Take" dose up or down to finalize Dispense quantity

Strength	Formulation	Take	Route	Frequency	PRN	Daily Dose	Duration	Dispense	Refill
125 MG/SML	Suspension Reconstituted	10.888 mL (272.2 mg)	Orally	daily	<input type="checkbox"/>	20 mg/kg/Day	10 Days	108.9 mL	0
200 MG/SML	Suspension Reconstituted	6.8 Round up to the nearest half			<input type="checkbox"/>	20 mg/kg/Day	10 Days	68.1 mL	0

Selected Medicines

Assessment	Status	Medicine	Stop Date

A Secret Weapon to Quickly Update RX Edit Screen Verbiage: Macros

- Very helpful to edit scripts that are missing desired pic list options for Frequency or other RX Edit fields
- Create Macros for commonly needed prescribing phrases, special instructions, and state mandated requirements like for Opioids in Florida
- Macros work in any box of RX Edit screen (& elsewhere in eCW)
- All of our RX Edit Screen Macros are named "RX...." to simplify use
- "Share" with others so everyone benefits
- Be sure to save newly configured scripts as "Favorites" for future use

Our RX Frequency Macros are named "RXF..."

Type Macro name into Frequency field & phrase populates this field

Macro Name	Frequency
FREQ 1x/day(RXFQD)	Once a day
FREQ 2x/day(RXFBID)	Twice a day
FREQ 3x/day(RXFTID)	times a day
FREQ 4x/day(RXFQID)	Four times a day
FREQ Four/Week(RXF4W)	4 times a week
FREQ Once/Week(RXF1W)	1 time a week
FREQ Three/Week(RXF3W)	3 times a week
FREQ Twice/Week(RXF2W)	2 times a week

Macros are GREAT for adding special wording like the FL state required Opioid phrases which we named "RXO..."

Macro Name	Frequency
Opioid 30 Day Script(RXO30D)	For NONACUTE PAIN
Opioid 7 Day Script(RXO7D)	For ACUTE PAIN EXCEPTI...

How About Boosting Quality & Risk Adjusted Shared Savings Incentive Bonuses to Your Practice



Use Clinical Rules Engine to Identify Patients with Specific Medical Conditions and to Boost Incentive Bonuses

- No extra cost but needs Item Key turned on by eCW Support
- Use CRE to automatically add appropriate DX codes & Qual Reporting codes to visit note & PL for things like Morbid Obesity BMI's & for BP & DM control
- Helps avoid missed medical DX recognition & missed Quality & HCC coding opportunities for Incentive Bonus Programs
- Can use vitals BMI & BP data to trigger approp BMI & BP control reporting codes
- With labs run & resulted in visit notes, structured lab attribute or LOINC results can trigger approp DX & CPT reporting codes for Diabetic control or CKD HCC code reporting

Rule Name	Rule Category	Description
Morbid Obesity	Vitals	Adds Morbid Obesity DX & 3008F Qual Reporting Code
BMI 40.0-44.9	Vitals	Adds BMI 40.0-44.9 DX Code & 3008F Qual Reporting Code
BMI 45.0-49.9	Vitals	Adds BMI 45.0-49.9 DX Code & 3008F Qual Reporting Code
BMI 50-59.9	Vitals	Adds BMI 50-59.9 DX Code & 3008F Qual Reporting Code
BMI 60.0-69.9	Vitals	Adds BMI 60.0-69.9 DX Code & 3008F Qual Reporting Code
BMI 70 or greater	Vitals	Adds BMI 70 or greater DX Code & 3008F Qual Reporting Code

Use Registry AI to Identify Patients with Specific Medical Conditions and to Boost Incentive Bonuses

- Registry AI simplifies staff running Registry searches on a regular basis to identify patients that need special care and/or missed HCC coding opportunities. Not free like CRE, but handles multiple variables for identifying target information & does not require a patient interaction to generate an action
- Easiest way to rerun reports - copy & paste the typed “Conversational Search” instructions that worked well for AI interpretation & save these in a shared office document
- Staff can use results to add approp. missing DX’s to patient PL’s in timely manner or provide approp care
- Tip: If looking for results based on a timeframe such as labs done or a patient being seen in the past 12 months, then need to phrase search in format such as “in date range of 12 months ago to present”. And, AI does not seem to recognize “Active Patients”, so timeframe instructions are good work-around for this

The screenshot displays the Registry AI interface. At the top, there is a navigation bar with tabs for 'Registry Assistant', 'Demographics', 'Vitals', 'Labs/DI/Procedure', 'ICD', 'CPT', 'RX', 'Chief Complaints', 'Medical History', 'Imm/T.Inj', 'Encounters', 'Structured Data Reports', 'Saved Reports', 'Referrals', and 'Allergies'. The 'Registry Assistant' tab is active and highlighted with a red box. Below the navigation bar, there is a 'Conversational Search' section with a text input field containing the search criteria: 'Run Lab name -CMP by attributes eGFR 30:59 in date range of 12 months ago to present, SubSetNOT ICD N18.30, N18.31, N18.32, N18.4, N18.5 in Problem List'. An 'Interpret' button is located to the right of the input field. Below the input field, there is a red box containing the text: 'Search done for unidentified patients with CKD-3 (by labs done in past year & by Problem List)'. To the right of the 'Conversational Search' section, there is a table with columns 'Tab', 'Field', and 'Value'. The table contains the following rows:

Tab	Field	Value
-	Labs/DI/Procedure	Lab Name -CMP (comprehensive metabolic pan...
AND	Labs/DI/Procedure	Attributes eGFR 30 To 59
AND	Labs/DI/Procedure	Result Date From 10/10/2023
AND	Labs/DI/Procedure	Result Date To 10/10/2024
NOT	ICD	ICD Codes N18.30,N18.31,N18.32,N18.4,N1...
AND	ICD	Search in Problem List Yes

Below the table, there is a note: 'Note: The Registry will only return results for patients with encounters.' and a red box containing the text: 'Click "Run New" button to create patient list once parameters are correct'. At the bottom of the interface, there is a row of buttons: 'Clear Search', 'Copy', 'Release Lock', 'Analyze Data', 'Exclude from Search', 'Bulk Inactivate/Activate patients', and 'Connect'.

Take Home Message

- Share ideas from today with your practice to optimize workflow, efficiency, and patient care (& reduce provider EMR burnout) while boosting productivity & incentive bonus income
- Refer to your notes & Implement the 3-5 Ideas



Questions?

- Bradley M. Block, M.D.
- William “Reddy” Biggs, M.D.



- If earning CME/CE Credit this is session ID “4001”
- For copy of our current & past presentations & bonus slides go to:
www.BlockAndNation.com/BlockAndBiggs

KEEP SCROLLING FOR BONUS SLIDES

Make Visit Note Work More Efficient by Optimizing the Pop-Up Window Size Based on Your Personal Preference

- Adjust the size of the visit notes window as a % of your monitor screen size between 70%-90% to maximize eCW magnification as desired
- If too large, may cover up some info in the margins that you like to see like current med list in the background
- Adjust in My Settings > Views > “Progress Notes Responsive Screen” (but should be named “visit window magnification size” b/c current name causes this to be very overlooked)

Settings for Block, Bradley M, M.D.

Search Find Setting

eClinicalMobile

eClinicalWorks P2P

P2P Authorized Staff

Defaults

Defaults 2

My Resources

Warnings

My Providers

User Settings

Physician Reference

Views

Show/Hide

Send Defaults Setup

Messenger

healow Insights

Notification Logs

Left Panel Icons Modern View Classic View

Manage Rx Modern View Classic View

Favorite Rx Modern View Classic View

Rx Edit Modern View Classic View

Patient Labs, DI and Procedure Hx Modern View Classic View

Cumulative Lab Report Modern View Classic View

Formulary Rx Screen Modern View Classic View

Immunization and flu Schedule Modern View Classic View

Device DI Screen Modern View Classic View

Right Panel Med Summary Default View By Date By Medication

Claims Lookup

Adjustments Visit Type Pmts/Refunds

Withheld Guarantor Name Pmts/Adjust

Transfer Days Responsible Party

Accounts Lookup

Statement Aging

Apply Medication Summary Modern View in

Current Medications (Progress Notes)

Progress Notes Right Panel

Telephone Encounter

Current Medications (ManageRx - Modern View)

Rx History (Patient Hub)

Progress Notes Responsive Screen 70%

Display rows to fit monitor's screen

Quick Launch Buttons

P 12 N 56 E 56 S 20 D 36 R 10 T 127 L 112 M 585 C 11 I 96

Tired of Things Printing On The Wrong Printer!!

Common Send DEMO, Patient M Jun 6, 1906 (116 yo F) Acc No. 70248

Rx New Rx Supervising Provider Patient Pharmacy

Provider DEA# Send NADEAN Certificate to Prescribe No.

State Controlled Rx No. Requested Fill Message Types

Mode C,S Rx Pharmacy

CVS, 8315 RED
32765
407-977-561

Common Send Default

Close Common Send automatically when Progress Status Closes

2nd Click Printer Settings Button

Printer Settings

1st Click Settings Gear to Pop Open Common Send Default Screen

Printer Settings

Type	Default Printer	Printer Name
Lab		HP LaserJet Professional P1606dn
DI	✓	HP LaserJet Professional P1606dn
Procedure	✓	HP LaserJet Professional P1606dn
Immunization	✓	HP LaserJet Professional P1606dn
RxEducation	✓	HP LaserJet Professional P1606dn
Rx	✓	HP LaserJet Professional P1606dn
Visit Summary	✓	HP LaserJet Professional P1606dn
Progress Note	✓	HP LaserJet Professional P1606dn

Print Preview

Map Printer - Lab

Printer Name: HP LaserJet Professional P1606dn

Page Source: <<Default>>

Page Size: <<Default>>

Orientation: Portrait

Color: Gray

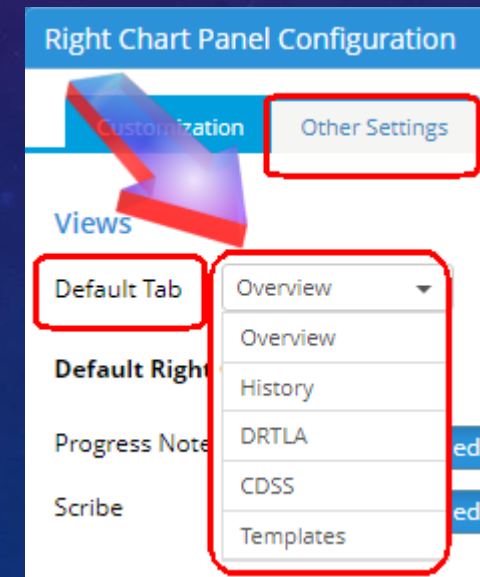
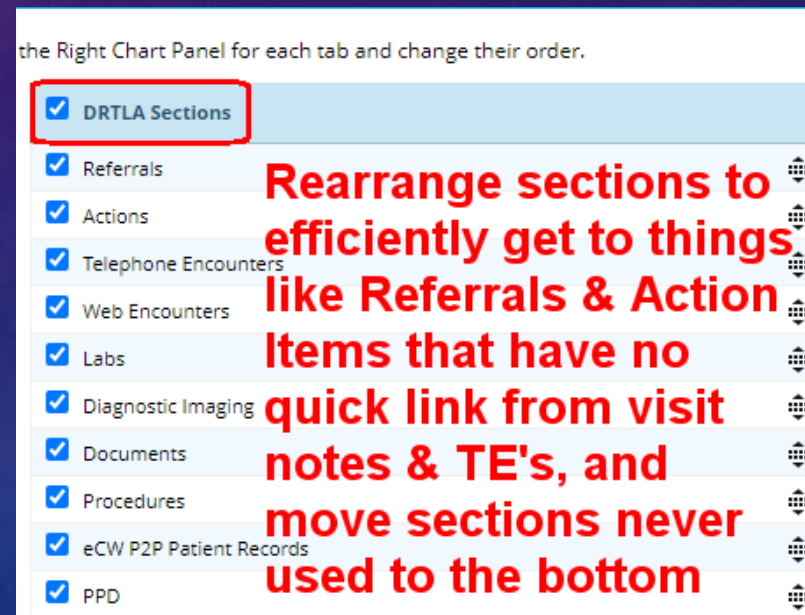
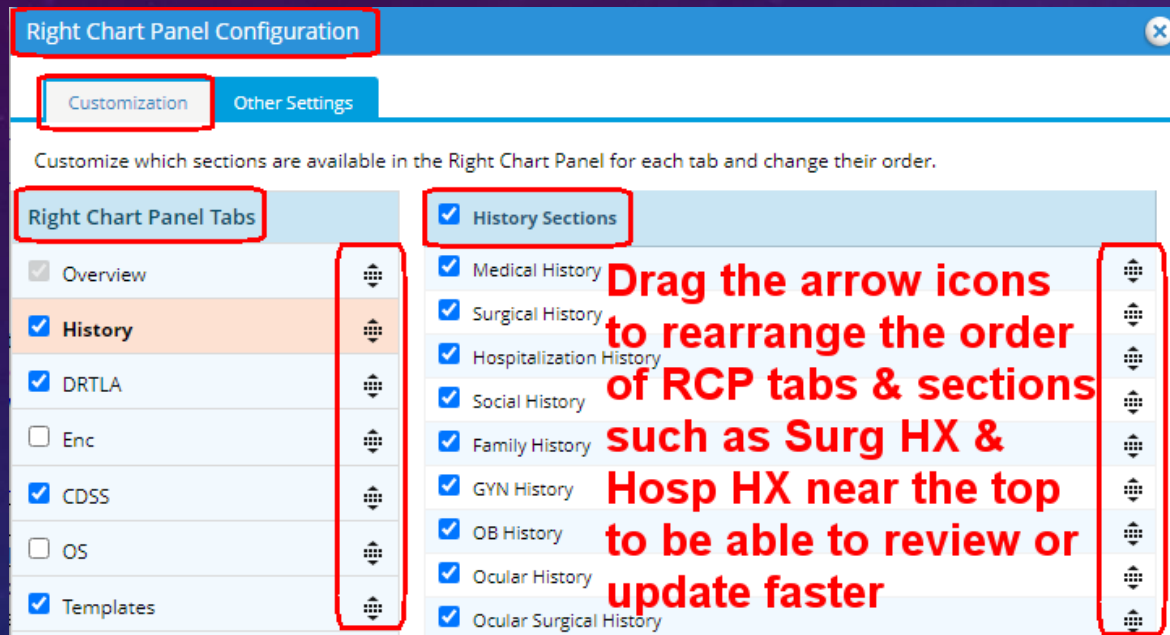
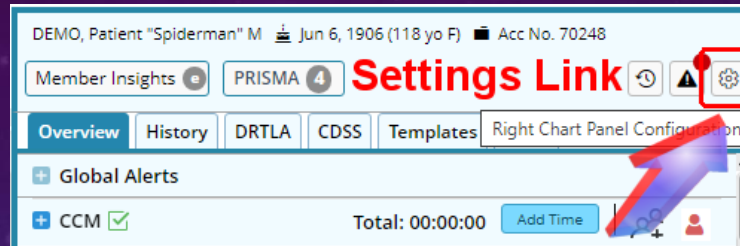
Margin: Left 0 Right 0

Use Default Printer

Each Type of Document Has Own Unique Settings

Use Edit Pen Icon to Pop Open Map Settings for each Type of Document

Be Your Own Boss - Customize Your Right Chart Panel For Your Own Workflow



View Vitals The Way You Want To See Them

- Change how many rows of Encounter vitals show by default (standard default = 10 rows)
- View even more rows of older encounter vitals using “View Older Vitals” button. Helpful for discussing how current weight, BP, etc compare to past vitals
- Filter Vitals by Provider, Facility & Visit Type
- Clear the Filtered appearance & return to unfiltered view by using “Clear Filters” button

Date	Wt(lbs)	BP(L)(m...)	BP(R)(m...)	Temp(F)	Pulse(/m...	Ht(in)	BMI(Ind...	Wt Chan...	HC(in)	RR(/min)	SpO2(%)	Ext
04-28-2025												
10-21-2024												
09-30-2024*	215.4	154/80,140/76		96.5	56	69.75	31.13	-1.8 lbs				
09-04-2024		136/76				69.75						
08-22-2024	217.2	120/66		96.6	68	69.75	31.39	0 lbs				
08-05-2024	217.2	140/74		96.6	72	69.75	31.39	-2 lbs				
06-17-2024												
10-26-2023												
10-09-2023	219.2	130/74		96.6	64	69.75	31.67	5.6 lb				
09-02-2023												
04-06-2023	213.6	136/80		96.9	68	69.75	30.87	2.2 lb				
02-14-2023												
02-07-2023												

Appointment Provider: Block,Bradley M

Appointment Facility: All

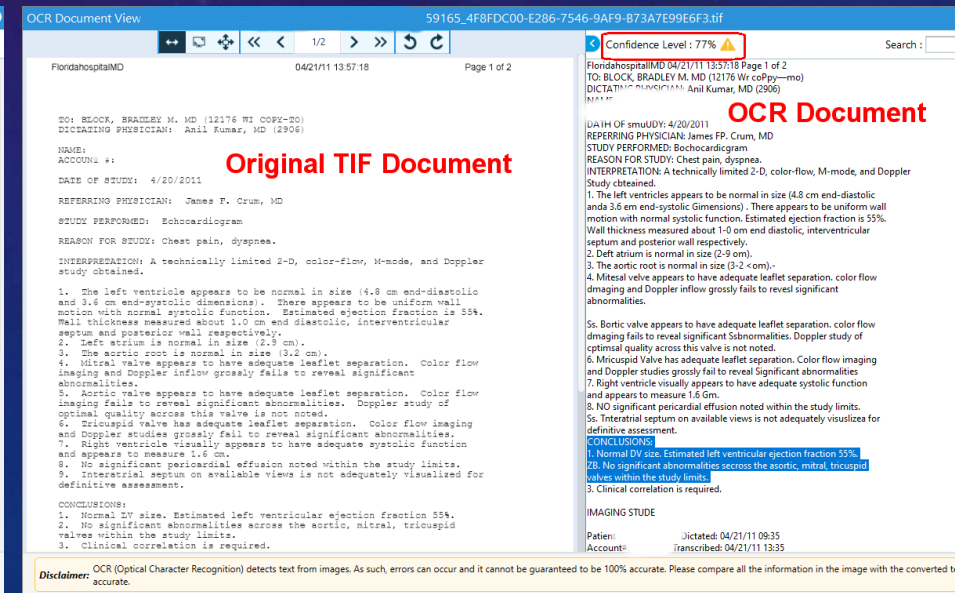
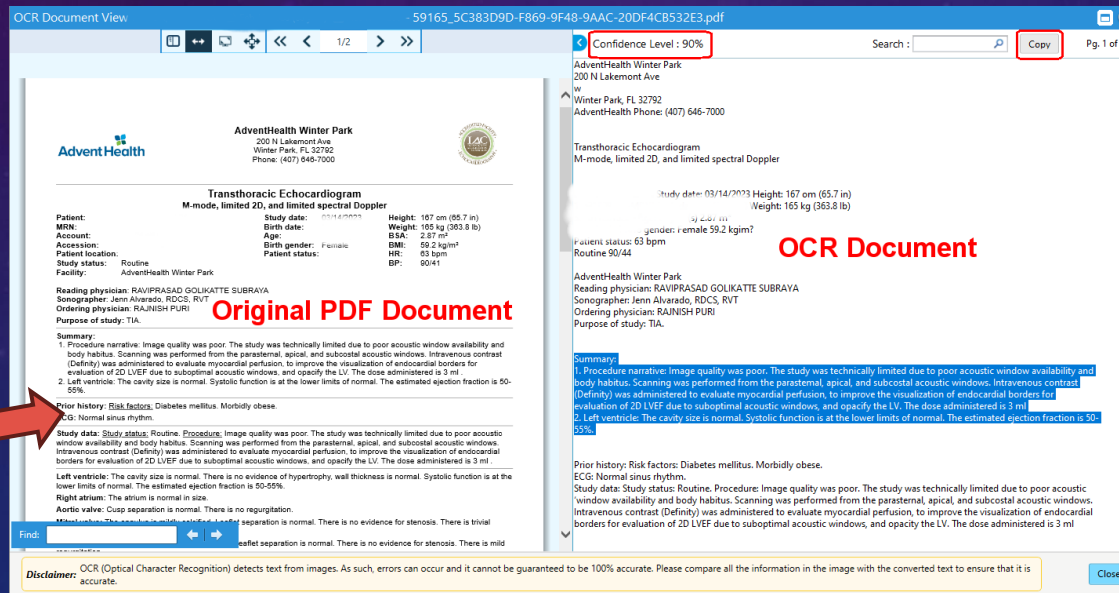
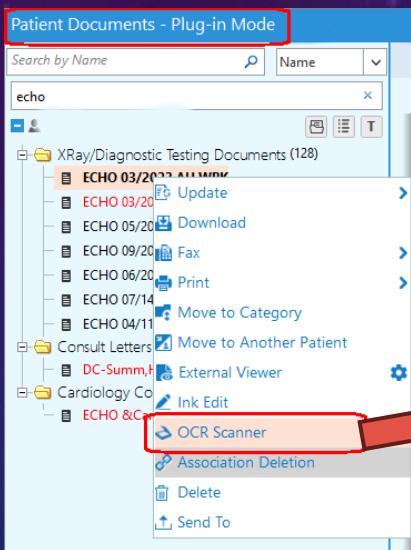
Visit Type: PE 50yo

Note: The current encounter will always be displayed, even if the selected filters would exclude it.

Clear Filters Apply Filters Cancel

Improve Documentation Quality & Efficiency by Copying & Pasting PDF & TIF Document Data Into Charts

- Right click on patient documents in Plug-in Mode & choose “OCR Scanner” option
- OCR Scanner then opens window (to right of original document) in format that allows you to highlight, copy & paste text into pt chart
- OCR text recognition much more accurate with PDF than TIF documents



Try PRISMA AI External Records Highlights to Summarize Medical Records to Quickly See All Pertinent Info

- Very helpful, BUT takes time especially if lots of pages. Plan to do something else while running Highlights summary
- Can Import complete Summary, or copy & paste specific text from Highlights

The screenshot displays the PRISMA AI interface. On the left, a timeline shows various medical records from 2024, including Discharge Summaries, Progress Notes, Telephone Encounters, and Unstructured Records. On the right, a detailed view of a 'Discharge Summary' from AdventHealth is shown. The interface includes a search bar at the top, navigation tabs, and a 'Highlights' section. Red annotations highlight specific features: a link for 'On Demand External Record Data Retrieval' and 'Import & Full Screen Buttons'.

Link to be able to run On Demand External Record Data Retrieval

Import & Full Screen Buttons

Original Highlights Jump to

Generated On: 10/12/2024 10:50 PM

Patient: DOB: MRN: Date of Admission: 9/25/2024
Care Team: AdventHealth Orlando Cardiac Catheterization, Dr. Milind Girish Parikh
Admission Diagnoses: Recurrent ventricular tachycardia, History of syncope, History of sinus bradycardia, Hyperkalemia
Hospital Course: The patient was admitted for AICD implantation due to recurrent ventricular tachycardia. Post-procedure, the patient was found to have elevated potassium levels due to taking potassium supplements without his diuretics. Treatment was initiated with Lokelma, D50, and regular insulin. Potassium supplements were held. The patient was advised not to take his potassium supplement unless he takes his diuretic. Follow-up Appointments: A follow-up appointment has been scheduled with Dr. Milind Girish Parikh, Cardiologist on 10/02/24 @ 11:00 am, at 1745 North Mills Avenue, Suite 100, Orlando, FL 32803. The patient has no preference for the day of the week, time of day, or gender of the provider. The patient prefers face-to-face appointments and is willing to see another provider within the same practice if necessary. Ongoing Treatment Plans: The patient's potassium levels will be rechecked on Monday morning. If renal function and serum potassium levels have improved, the patient will be discharged. If not, the patient will need to be admitted. The patient has been advised not to take his potassium supplement unless he takes his diuretic.

Procedure Results:
Cardiac rehab education: Completed on 09/26/2024 8:52 AM EDT.
LOOP RECORDER REMOVAL, ICD DC NEW: Successfully performed on 09/25/2024 5:11 PM EDT.

Diagnostic Imaging Results:
XR Chest 2 Views: Conducted on 09/26/2024 2:46 AM EDT. No acute findings were reported.
XR Chest 1 View: Conducted on 09/25/2024 8:10 PM EDT. No acute intrathoracic disease was found.

Referral Screen Diagnosis Selection Trick!

- Use DX search box at top of screen to search ALL DX screens at once for a matching DX from Smart search, PL, & Previous DX codes
- Add DX of choice from any & all of these screens

The screenshot displays the 'Select Assessments' interface for a patient named 'Spiderman' M, born June 6, 1906. The search term 'CHF' is entered in the 'Smart Search' box. The main table lists several CHF-related diagnoses with their respective codes and SNOMED IDs. To the right, the 'Patient Problem List' and 'Patient Previous Diagnosis' panels show existing diagnoses. At the bottom, the 'Selected Assessment(s)' panel is empty, with a red box highlighting the text 'No DX Selected Yet'.

HCC	RxHCC	V24 RAF	V28 RAF	ICD-9	ICD-10	SNOMED	Diagnosis
X	X	.331	.36	428.0	I50.9	42343007	CHF (congestive heart failure)
X	X	.331	.36	428.22	I50.22	441481004	Chronic systolic congestive h...
X	X	.331	.36	428.0	I50.9	42343007	Congestive heart failure (CHF)
X	X	.331	.36	428.0	I50.9	88805009	Chronic CHF
X	X	.331	.36	428.0	I50.9	88805009	CHF, chronic
X	X	.331	.36	428.0	I50.9	698296002	CHF exacerbation

Code	SNOMED	Diagnosis
150.40		CHF - Unspecified com...
113.0		Hypertensive Heart & C...

PL	Code	SNOMED	Diagnosis	Options
No DX Selected Yet				

CCM/PCM Module Tips to Document Work More Efficiently

- Create & Add commonly used “Reasons” via Admin> Notes> “CCMReason” to document CCM time faster & more accurately

CCM/PCM Primary Contact:

Date: 10/09/2024 Billing Month: Oct-2024

Start Date * 10/09/2024 Start Time *
End Date * 10/09/2024 End Time *
Duration HH:MM:SS

Reason * Adding helpful "Reasons" can help reduce need for adding additional "Notes"

Type CCM Reason

- Coordinate Care with other service providers
- Other
- Created or Updated Care Plan
- Reviewed Chart for Due or Overdue Labs/Tests/Alerts/Preventive Care/Med Refills
- Manage Medical Condition(s) for patient
- Coordinate Care of patient
- Reviewed Medical Reports on Pt & Updated Chart as Appropriate
- Med Reconciliation Reporting

CCM/PCM Primary Contact:

Date: 10/09/2024 Billing Month: Oct-2024

Start Date * 10/09/2024 Start Time *
End Date * 10/09/2024 End Time *
Duration HH:MM:SS

Reason *

Type CCM Reason

Notes ab ⌚ clr View ...

Document "Tests Reviewed", "Forms filled out", etc faster & w/ standardized notes by creating pic list through ellipsis link

CCM/PCM Primary Contact:

Date: 10/09/2024 Billing Month: Oct-2024

Start Date * 10/09/2024 Start Time *
End Date * 10/09/2024 End Time *
Duration HH:MM:SS

Reason * Click on Mins. worked with time blank & eCW fills in start & end time retroactively

Type CCM Reason

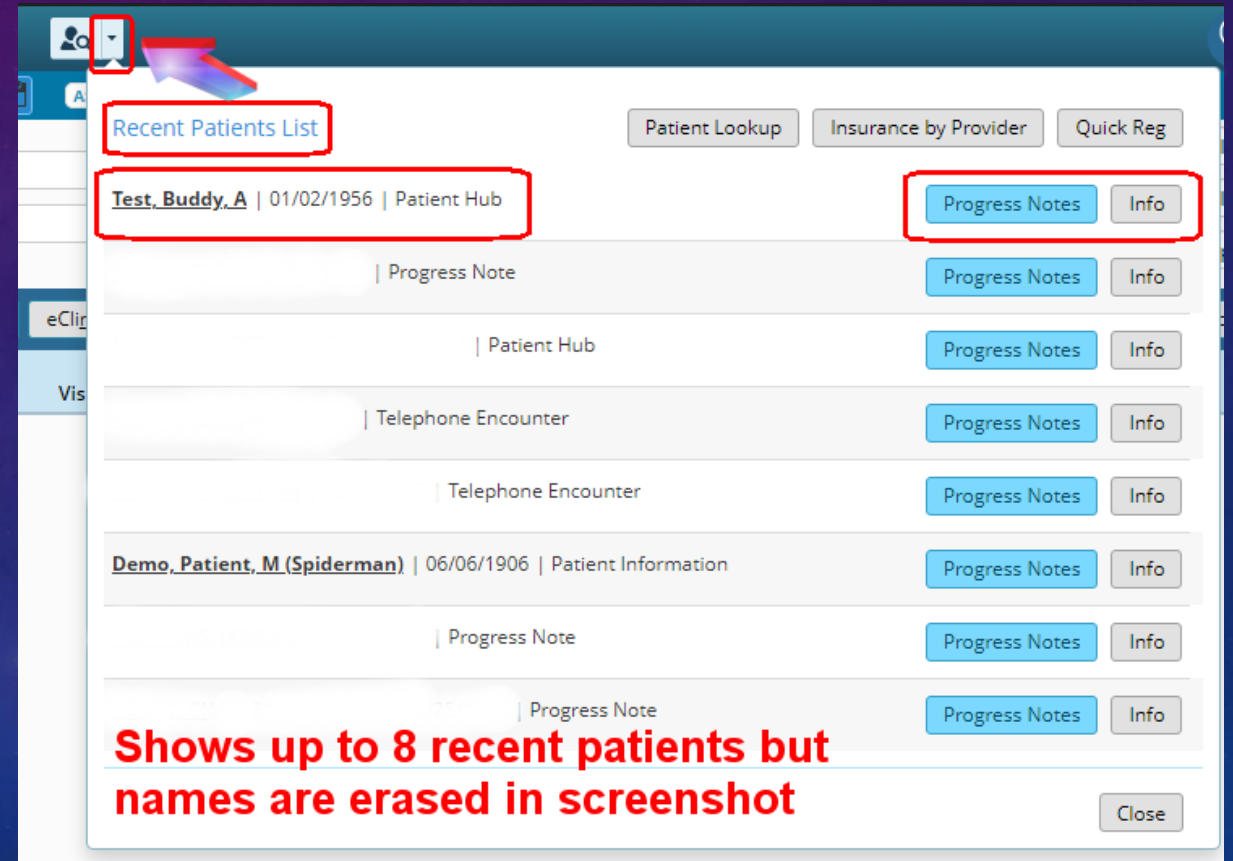
Notes

Select Minutes from Palette

1	2	3	4	5
6	7	8	9	10
11	12	13	14	15

Jump Into Desired Area of Patient Chart Faster From Patient Lookup Link

- Use the small patient look up “arrow” link to see your patients recently viewed by HUB, TE, Visit Note, & Demographics screen
- Provides link to go directly into progress notes or info screen
- Lists manner viewed in case you forgot the name of someone you need to look up

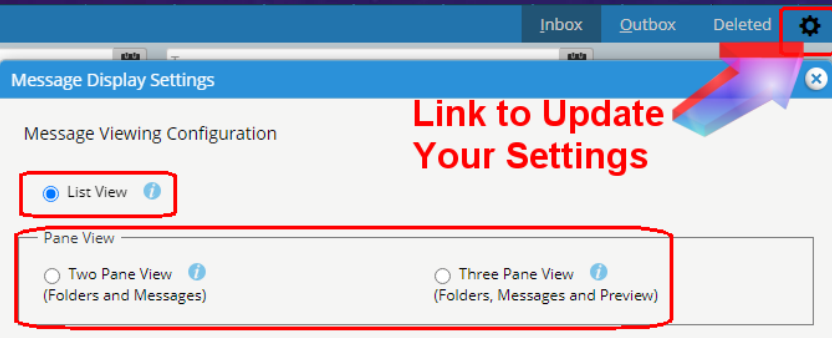


The screenshot displays a software interface for patient management. At the top left, a small icon with a red box and a blue arrow points to it. Below this is a 'Recent Patients List' section. The first entry is 'Test, Buddy, A | 01/02/1956 | Patient Hub', which is highlighted with a red box. To its right, 'Progress Notes' and 'Info' buttons are also highlighted with a red box. Below this entry, there are three rows of activity: 'Progress Note', 'Patient Hub', and 'Telephone Encounter', each with 'Progress Notes' and 'Info' buttons. The second entry is 'Demo, Patient, M (Spiderman) | 06/06/1906 | Patient Information', also with 'Progress Notes' and 'Info' buttons. At the bottom, there are two more rows of activity, each with 'Progress Notes' and 'Info' buttons. A red text overlay at the bottom of the screenshot reads: 'Shows up to 8 recent patients but names are erased in screenshot'. A 'Close' button is located at the bottom right of the interface.

Shows up to 8 recent patients but names are erased in screenshot

Configure Your “M” Jellybean Inbox Viewing Settings to Optimize Your Own Personal Workflow

- List View is the traditional format & shows the most messages per screen w/o scrolling. Easier to recognize messages as “read” vs “unread” & quickest for choosing to show “All” vs “Unread” messages
- Three Pane View has Preview screen that eliminates need to pop open messages to read them, and has many easier to use filtering options



Link to Update Your Settings

Message Display Settings

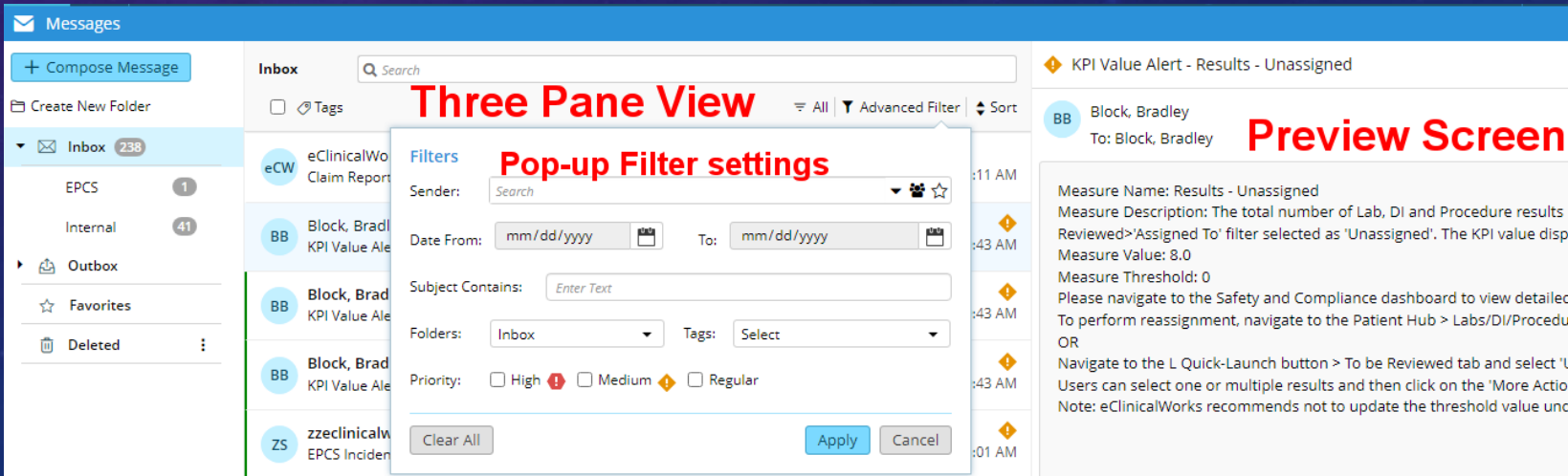
Message Viewing Configuration

List View

Pane View

Two Pane View (Folders and Messages)

Three Pane View (Folders, Messages and Preview)



Three Pane View

Pop-up Filter settings

Filters

Sender: Search

Date From: mm/dd/yyyy To: mm/dd/yyyy

Subject Contains: Enter Text

Folders: Inbox Tags: Select

Priority: High Medium Regular

Clear All Apply Cancel

Preview Screen

KPI Value Alert - Results - Unassigned

BB Block, Bradley To: Block, Bradley

Measure Name: Results - Unassigned

Measure Description: The total number of Lab, DI and Procedure results not Reviewed>'Assigned To' filter selected as 'Unassigned'. The KPI value displays Measure Value: 8.0

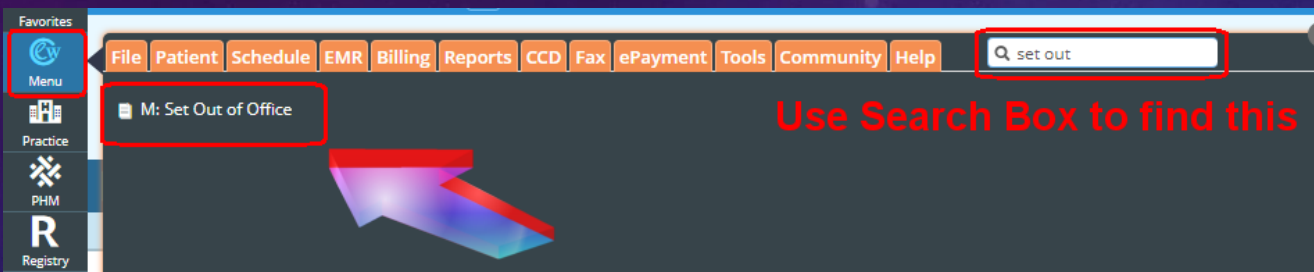
Measure Threshold: 0

Please navigate to the Safety and Compliance dashboard to view detailed results. To perform reassignment, navigate to the Patient Hub > Labs/DI/Procedure OR

Navigate to the L Quick-Launch button > To be Reviewed tab and select 'Unassigned'. Users can select one or multiple results and then click on the 'More Action' button.

Note: eClinicalWorks recommends not to update the threshold value under

Wouldn't It Be Nice to Have Your TE's & WE's Automatically Assigned Or Delegated to Another Provider While Here Or Any Other Time When Out of The Office – Try Using the “**Set Out of Office**” Function

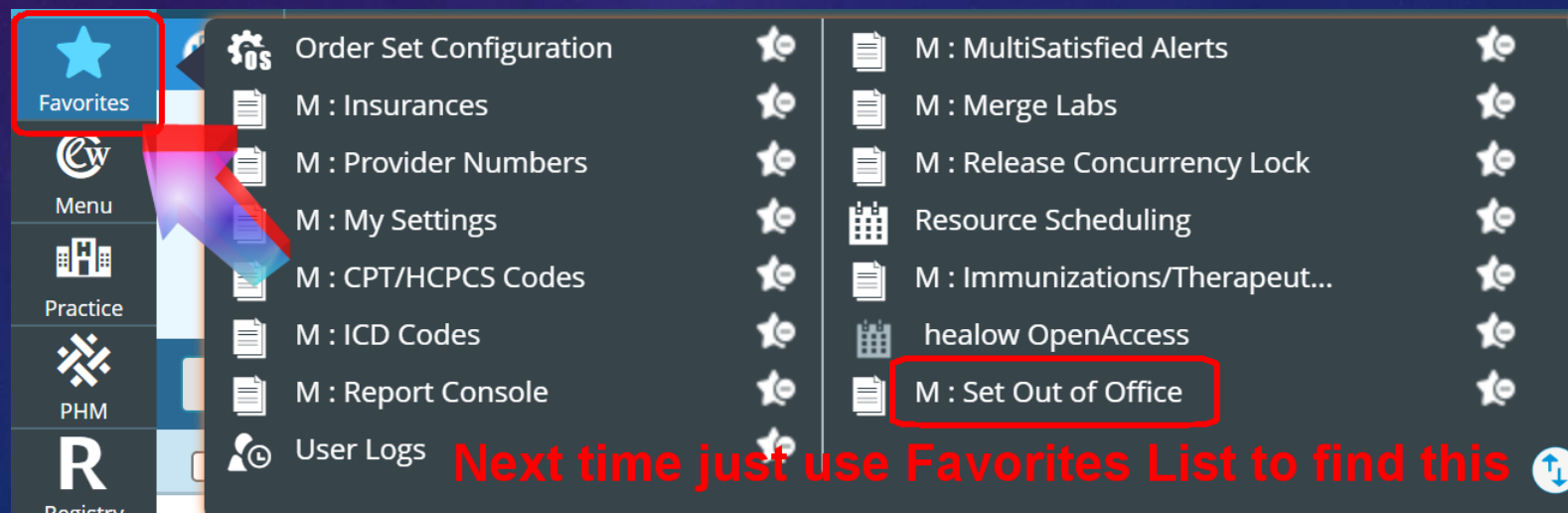
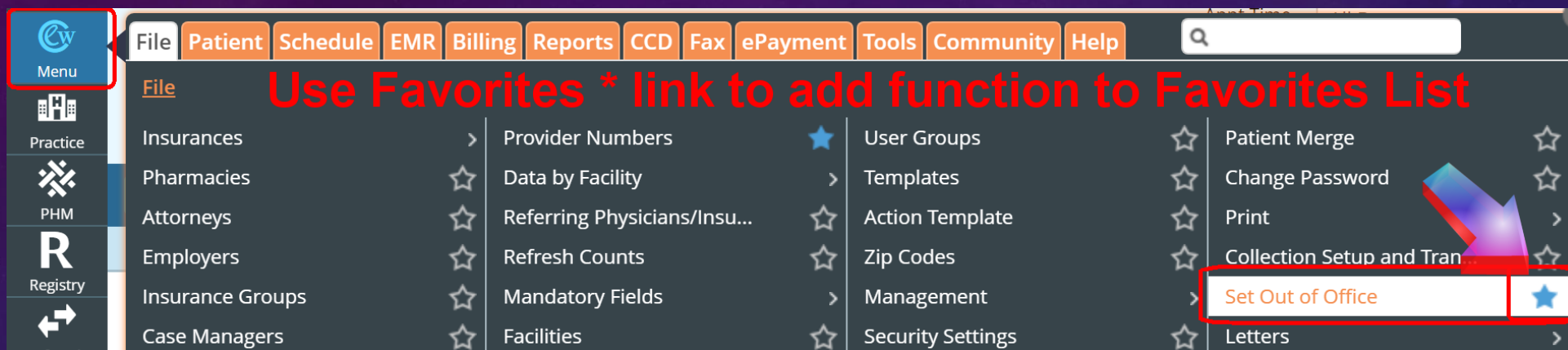


A screenshot of the "Out of Office" configuration form. The form has three tabs: "Set my Out of Office", "Set Out of Office for other users", and "Out of Office Users". The "Set my Out of Office" tab is selected. The form contains the following fields:

- Turn on Out of Office
- Delegate Reassign
- Delegate To: Individual (dropdown menu)
- From: 10/20/2023 (calendar icon) 8:00 AM (time dropdown)
- To: 10/22/2023 (calendar icon) 01:00 pm (time dropdown)

Red boxes highlight the "Set my Out of Office" tab, the "Turn on Out of Office" checkbox, the "Delegate" radio button, the "Delegate To" dropdown, and the "From" and "To" date and time fields. Below the form, the text "Activate (Turn On), Choose Provider to Delegate these to, Set Start & Stop Dates & Times" is written in red.

More Importantly, Make Sure You Can Easily Find The “Set Out of Office” Function Or Any Function In The Future Quick & Easy



Eliminate Malware Scanning Slowdowns – Configure Anti-Virus Software to Exclude eCW from Scans

- Exclude eCW Folders & App from Auto-Protect Real Time Scans (some items in screenshot are from EXE install), and Exclude eCW Process
- Find your Cloud Server URL from your eCW Login Screen or eCW Plugin Properties, and Exclude eCW Server URL from Firewall App URL Monitoring

